Commercial Environmental Health Performance Summary Appendix 1

	Target	2008/2009	Target Achieved	2009/2010	Target Achieved	2010/2011	Target Achieved	2011/2012	Target Achieved
Food Premise Initial Inspections		**415** (373)	**100%**	**334**	**313** (94%)	**326** (414)	**(79%)**	**418** (423)	**100%**
Health and Safety Initial Inspections		**98** (215)	**46% +** campaigns	**200**	**167** (83%)	**32 + 76** (200) campaigns	**(16%) +** campaigns	**15 +** 110 campaigns	
EPA		**36** (38)	**95%**	**24**	**20** (100%)	**15** (15)	**100%**	**2** (6)	**33%**
Licensing Inspections		**98** (100)	**98%**	**100**	**100** (100%)	**145** (145)	**100%**	**64**	**N/a**
Smokefree Premises		**248** (250)	**99.2%**	**250**	**202** (81%	**156** (26)	**62%**	**121**(250)	**48%**
	Working Days		**within target**		**within target**		**Within target**		**Within target**
Food Complaints	**within 2 days**	**114** (136)	**84%**		**94%**	**160** (150)	**94%**	**268** (256)	**96%**
Health and Safety	**within 2 days**	**45** (39)	**87%**	**28** (24)	**86%**	**30** (28)	**93%**	**37** (39)	**95%**
Abandoned Vehicles (initial) **(removal)**	**within 1 day** **within 1 day**	**33** (33) **2** (2)	**100%** **100%**	**26** (26) **0**	**100%**	**8** (8)	**100%**	**12** (12)	**100%**
Air Pollution [dust, odour, smoke]	**within 2 days**	**80** (74)	**92.5%**	**83** (70)	**84%**	**70** (60)	**86%**	**16** (15)	**94%**
Environmental litter	**within 2 days**	**960** (658)	**83%**	**666** (545)	**82%**	**432** (333)	**77%**	**547** (426)	**78%**
Noise	**within 2 days**	**222** (197)	**89%**	**257** (226)	**88%**	**222** (196)	**88%**	**147** (127)	**86%**
Licensing	**within 2 days**	**10** (6)	**60%**	**44** (33)	**77%**	**63** (46)	**73%**	**23** (11)	**48%**
Smokefree Premises	**within 2 days**	**15** (14)	**93%**	**10** (7)	**70%**	**5** (4)	**80%**	**3**	**100%**
Miscellaneous	**within 2 days**	**30** (27)	**90%**	**39** (38)	**97%**	**54** (49)	**91%**	**83** (76)	**92%**
	Total	**1371** (1196)	**86.5%**	**1309** (199)	**87%**	**1044** (874)	**84%**	**1136** (965)	**85%**
Pest Control	**within 2 days**	**559** (559)	**100%**	**651** (648)	99.9%	**568** (556)	**98%**	**504** (490)	**97%**

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	Target	2008/2009	Target Achieved	2009/2010	Target Achieved	2010/2011	Target Achieved	2011/2012	Target Achieved
Dog Warden	within 2 days	361 (338)	93%	391 (372)	95%	362 (346)	96%	389 (365)	94%
	Total	920 (897)	97.5%	1042 (1020)	98%	930 (902)	97%		
Infectious Disease	within 1 day	87	100%	115	100%	121	100%	136	100%
Food Sampling		288		253		83		230	
Accident Investigations	within 1 day	28	100%	12	100%	30 (38)	93%	21	100%
Animal Welfare [Riding]		4	100%	3	100%	2	100%	2	100%
[Animal Boarding]		10	100%	8	100%	8	100%	8	100%
[Dog Breeding]		5	100%	2	100%	2	100%	2	100%
[Pet Shops]		5	100%	3	100%	4	100%	3	100%
[Zoo & Wild Animals]		1	100%	1	100%	2	100%	2	100%
Planning Applications		2		56		108		12	
Housing related complaints								106 (99)	93%
Drainage								94 (93)	99%
Caravan site inspections								5 (8)	62%