

OFFICE USE ONLY
Date issued
Date of first contact
Reference



Housing Benefit and Council Tax Support claim form

If you need help filling in this form or you have any questions, please visit our benefit webpages at **www.ribblevalley.gov.uk/benefits**. If you need more help, please contact the Customer Services Team on **01200 425111**.

About Housing Benefit and the Council Tax Support Scheme

Housing Benefit and Council Tax Support can help you pay your rent and council tax. People in work (whether employed or self-employed) and out of work can claim. Most Ribble Valley residents who are of working age will need to claim Universal Credit to help pay their rent. Universal Credit claimants who need help to pay their Council Tax can still apply for Council Tax Support using this form or a Council Tax Support form.

If you have £16,000 or more in capital or savings and you do not get Guaranteed Pension Credit, you will not be entitled to Housing Benefit or Council Tax Support.

Some students can get help with their rent.

We cannot help to pay water charges or your mortgage.

About this form:

We have to ask all of the questions to make sure you get paid the right amount.

You must fill in **all parts that apply** to you or people who live with you.

Each part starts with a question to help you decide if you need to fill in that part, except parts 1 and 10 which you must complete in full. **Return your completed form and any evidence we ask for straight away.** Your benefit may be affected if you do not. If you don't have all the evidence you need, don't delay in returning the form – send it back with the evidence you do have. You have one month to send in the rest of the evidence we need.

Alternative Maximum Council Tax Reduction (Second Adult Rebate)

Alternative Maximum Council Tax Reduction is Council Tax Support for people who share their home with one (or more than one) adult who:

- is not their husband, wife or partner; and
- is 18 or over; and
- is on a low income; and
- does not pay them rent.

If you are claiming Alternative Maximum Council Tax Reduction, only fill in part 1, part 10, part 15 and part 18 of this form.

Filling in the form

If you are filling in this form by hand, use a pen, do not use a pencil. If you make a mistake, just cross it out and put the right answer next to it. Do not use correction fluid or tape. Answer 'Yes' or 'No' questions by putting a tick (\checkmark) in the relevant box. If you are picking an answer from a list of answers, tick (\checkmark) the relevant box.

If someone else fills in the form for you, there is a special space for them to sign at part 18.

If you need help filling in the form, you can email the Benefit Team at benefits@ribblevalley.gov.uk.

Please give the following information in your email:

- your full name and the full name of any partner you have;
- the full postal address of the property you are claiming benefit for;
- a contact telephone number, if possible in case we have a query.

Alternatively you can phone our Customer Services Team on 01200 425111.

We are open from 8:45am to 5pm Monday to Friday.

We are happy to offer help and advice about this claim.

However, if you wish to seek independent advice there are a number of organisations, such as Citizens Advice, who can help you with this claim form or give you advice about welfare benefits and other matters.

Useful Addresses:

Ribble Valley Borough Council Offices

Church Walk Clitheroe BB7 2RA

Phone: 01200 425111 Email: benefits@ribblevalley.gov.uk Website: www.ribblevalley.gov.uk Office hours: Monday to Friday 8:45am - 5pm

Citizens Advice Phone:0808 223 1133

Lancashire Welfare Rights 0300 123 6739

The Pension Service 0800 731 7898

Claim form for Housing Benefit and Council Tax Support

The checklist at part 16 gives details of the type of proof you must provide before we can award Housing Benefit or Council Tax Support.

No

Yes

Part 1 About you and your partner

Do you have a partner who normally lives with you? We use partner to mean:

- a person you are married to or a person you live with as if you are married to them; or
- a civil partner or a person you live with as if you are civil partners.

If you have a partner, you must answer all the questions about them, as well as yourself.

	You	Your partner
Last name		
First or other names		
Any other last names you have used		
Title (Mr, Mrs, Ms and so on)		
Date of birth	/ /	/ /
Address (We don't need your partner's address if it's the same as yours.)		
Postcode		
When did your tenancy begin?	/ /	/ /
The date you moved in to this address	/ /	/ /
If you are under 22 and live alone, have you ever been the subject of a Care Order?	No Yes	
Are you living away from home at the moment?	No Yes	No Yes
National Insurance (NI) number. If you do not have or cannot find your NI number, please see part 16.	Letters Numbers Letter	Letters Numbers Letter
Your daytime phone number. You do not have to tell us this, but it may help us if you do.		
Do you have an email address that we may use to contact you?		

Part 1 About you and your partner – continued

Your	home

Do you or your partner:						
• own this property?						
• rent from a housing associat	rent from a housing association?					
• privately rent?						
• other?						
	You	Your partner				
Have you or your partner claimed Housing Benefit/ Council Tax Benefit/ Council Tax Support before?	No Yes	No Yes				
When did you/they claim?		/ /				
What name did you/your partner use when claiming?						
Which council did you/your partner claim from?						
What date did this claim end?	/ /	/ /				
What address did you/your partner claim for?						
Postcode						
Your previous home						
Have you or your partner moved home in the last 12 months?	No Yes	No Yes				
Tell us your last address						
Postcode						
Were you or your partner the homeowner, a private tenant, a council tenant or a boarder at this address? (Please say which.)						
If you or your partner owned this property – have you sold it?	No Yes We will contact you about this.	No Yes We will contact you about this.				
Do you currently rent it out?	No Yes We will contact you about this.	No Yes We will contact you about this.				

Part 1 About you and your partner – continued

Your and your partner's details

	You	Your partner
Have you or your partner come to live in England, Northern Ireland, Scotland, Wales, the Republic of Ireland,	No Yes	No Yes
the Channel Islands or the Isle of Man in the last 2 years?	(If yes, we will write to you/your par	tner separately.)
What is your nationality?		
If your nationality is not British, on what date did you last enter the UK?	/ /	/ /
Are you or your partner in hospital at the moment?	No Yes When did you go in?	No Yes When did they go in?
	/ / When will you come out	/ / When will they come out
	(if you know this)?	(if they know this)?
Please tick (🖌) if you or your partner are:		
long-term sick or disabled		
 registered blind 		
 severely mentally impaired 		
Do you or your partner get Disability Living Allowance/Personal Independence Payments?	No Yes If yes, please provide proof	No Yes If yes, please provide proof
Do you or your partner get Attendance Allowance?	No Yes If yes, please provide proof	No Yes If yes, please provide proof
Does anyone get Carer's Allowance for looking after you or your partner?	No Yes	No Yes
If yes, who receives it?		

Part 1 About you and your partner – continued

Your and your partner's details					
	You	Your partner			
Have you or your partner ever claimed Carer's Allowance?	No Yes	No Yes			
If yes, was this benefit ever awarded?	No Yes	No Yes			
If it was awarded, is it still being paid?	No Yes If yes, please provide proof	No Yes If yes, please provide proof			
Do you or your partner have a carer who lives elsewhere but provides overnight care in your home?	No Yes	No Yes			
Do you or your partner pay towards the upkeep of a student?	No Yes	No Yes			
If yes, how much do you/they pay?	f	f			
How often?	Every	Every			
Do you or your partner have a vehicle from a mobility scheme?	No Yes	No Yes			
Are you or your partner:					
• an apprentice?	No Yes	No Yes			
• on work-based training?	No Yes	No Yes			
• in legal custody?	No Yes	No Yes			
• a student?	No Yes	No Yes			
	Do you/they study full-time or part-time?				
	bo you aney study full ante of part ant				
	Full-time Part-time	Full-time Part-time			

Please supply all the documents you have about your student loan/grant or bursary. We will contact you if we need any more information.

Part 2 About Income Support/Jobseeker's Allowance, Employment and Support Allowance, Universal Credit, and Pension Credit Guarantee

Are you or your partner getting or waiting to hear about a claim for Income Support, income-based Jobseeker's Allowance, Income Related Employment and Support Allowance, Universal Credit or	No Go to part 3 . Which one?	Yes Give details below.
Pension Credit Guarantee? If you are already receiving Income Support, income- based Jobseeker's Allowance, Employment and Support Allowance, Universal Credit or Pension Credit Guarantee at the moment?	You When did it start? / /	Your partner When did it start?
If you are waiting to hear about a claim for Income Support, income-based Jobseeker's Allowance, Employment and Support Allowance, Universal Credit or Pension Credit Guarantee?	When did you claim?	When did they claim?
Part 3 About being	g self-employed	
Are you or your partner self-employed?	No Go to part 4. Yes Please see below.	
Do you use part of your home for business purposes?	No Yes	
Do you have any business partners?	No Yes Partner's	
	Partner's address	
Are you a director of the company?	No Yes	
Do you get Business Start Up Allowance?	No Yes How much?f	How often?

Proof of self-employed earnings

Please provide trading accounts for the last 12 months. If you don't have these, please contact customer services on 01200 425111 and ask for a self-employed form to give information about your income and expenditure. We will need to see some evidence of your income and expenditure.

Part 4 About working for an employer						
Do you or your partner work for	an employer?	No 🗌 (Go to part 5.			
Yes Answer all the questions i						
How many jobs do you/your partner have?		You		Your	' partner	
If you or your partner have more	e than one job, p	olease tell us	about this at	Part 5.		
JOB 1 What kind of work do you/they do?						
What is your/their employer's name, address and telephone number?						
Postcode						
Telephone number						
When did you/they start this job?	/	/		/	/	
What is your/their payroll, employee or staff number?						
Are you/they employed on a temporary contract? If yes, when will it finish?	No Yes		No	P Yes [
How often do you/they get paid?	Every		Ev	very		
How much do you/they get paid before tax and National Insurance are taken off?	£		£			
How are you/they paid? For example, in cash, by cheque or straight into a bank or building society account.						
What period does your/their payslip cover?	From /	/	Fre	om /	/	
	To /	/	То) /	/	

Part 4 About working for an employer – continued

	You	Your partner
When was your/their last pay rise?	/ /	/ /
When will your/their next pay rise be? (If you do not know, please write 'don't know'.)		
How many hours a week do you/they usually work?		
Please give details of any regular tips, bonuses or commission.		
Are you/they getting Statutory Maternity Pay, Statutory Paternity Pay or	No Yes	No Yes
Statutory Adoption Pay from your/their employer at the moment?	Please state which	Please state which
Are you/they getting any other sick pay or maternity pay from your/their employer at the moment?	No Yes	No Yes
Do you/they pay into a private or company pension scheme? We need to see evidence	No Yes How much?	No Yes How much?
of this.	£	£
	How often? Every	How often? Every
Part 5 About any o	ther work	
Do you or your partner have more than one job, or do any other work at all? This could be voluntary work or any other work, even if it is not paid work. If you work for more than two employers, tell us about the other employers on a separate sheet of paper and send it with th	If you are sending a sepa	all the questions in this section arate sheet of paper, tick (🗸) this box.
	You	Your partner
What other work do you/they do?		
We must see evidence of any e Support you can get. Read the		how much Housing Benefit/Council Tax

Part 5 About any other work – continued

What is the name and address of the person you/they do this work for?			
Postcode			
When did you/they start this work?	/ /	/ /	
How many hours a week do you/they usually work?			
Do you/they get paid? If you only get expenses or tips, still tick (✓) yes and give details.	No Yes	No 🦳 Yes 📃	
How much do you get before	£	£	
any deductions?	How often?	How often?	
	Every	Every	

Part 6 About benefits, pensions and allowances

Are you or your partner getting any benefits, pensions or allowances or waiting to hear about any you have claimed?

No Go to part 7.

Yes Please answer the questions below.

Read the list of benefits below and tell us about any you or your partner are getting now or have claimed. Tell us on page 9 about any of these benefits. Tell us the full rate of benefits before any deductions. (Deductions are for things like tax, NI, pension contributions.)

- Bereavement Allowance
- Child Benefit
- Contribution-based Jobseeker's Allowance
- Guardian's Allowance
- Industrial Injuries Disablement Benefit
- Kinship Carer's Allowance
- Maternity Allowance
- Statutory Sick Pay or Statutory Maternity/Paternity Pay
- War Disablement Benefit, War Pension or War Widow's Pension

Working Tax Credit

Armed Forces Independence Payment

- Carer's Allowance
- Child Tax Credit
- Fostering Allowance
- Incapacity Benefit
- Industrial Death Benefit
- Occupational Pension
- Retirement Pension or Pension Credit
- Private Pension
- Severe Disablement Allowance
- Widow's/Widower's Benefits
- Employment and Support Allowance Contribution Based

If you are getting or have claimed any benefit that is not listed, tell us about it on a separate sheet of paper with the form. If you receive more than 4 types of benefit, please use a separate sheet to tell us about them.

If you are sending a separate sheet of paper, tick (✓) this box.

Part 6 About benefits, pensions and allowances – continued



We must see evidence of any benefits, pensions and allowances before we can decide how much Housing Benefit/Council Tax Support you can get. Read the checklist at part 16 to see what you can use as evidence.

Part 7 About other money coming in

Do you or your partner or anyone else who lives with you have any money coming in (or expect to have some money coming in) that you have not already told us about on this form?

Go to part 8.

No

Please answer the questions below.

Yes

This includes pensions, maintenance or child support for you, your partner or any of the children you have told us about on this form; money from a trust fund; training allowances; a student grant or loan; and any cash payments.

Other money 1		
What is the money for?		
Who gets it?		
How much do you/they get?	f	
How often?	Every	
When did you/they start getting this money?	/ /	
When is the money likely to go up (if you know)?	/ /	
Other money 2 What is the money for?		
Who gets it?		
How much do you/they get?	£	
How often?	Every	
When did you/they start getting this money?		
When is the money likely to go up (if you know)?	/ /	
Other money 3		
What is the money for?		
Who gets it?		
How much do you/they get?	f	
How often?	Every	
When did you/they start getting this money?	/ /	
When is the money likely to go up (if you know)?	/ /	
Does anyone owe money to you or your partner?	No Yes	
	What for?	
	How much?	
	£	

Part 7 About other money coming in – continued

Are you expecting to get a money in the next 12 months (for example, a redundancy payment or a payment instead of notice holiday)?	or How much?			
	ny money coming in before w n get. Read the checklist at pa			
	apital, savings ar g society account		bank and	
Do you or your partner hav any bank accounts , includ any current accounts?	ding Tell us about ALL y or overdrawn, and are more than 3 ba separate sheet of p	our bank accounts, even if accounts which you don't ank accounts, tell us about paper and send it with this a separate sheet of paper, t	use regularly. If there the others on a form.	
Name of bank	Account number	Names on the account	Amount in the account	
			f	
Does this account include a amount of deferred pensic		Date received	/ /	
Name of bank	Account number	Names on the account	Amount in the account f	
Does this account include a amount of deferred pensic		Date received	/ /	
Name of bank	Account number	Names on the account	Amount in the account	
			£	
Does this account include a amount of deferred pensic		Date received	/ /	
Do you or your partner have any building society accounts , including any current accounts? No Yes Tell us about all your building society accounts, even if you do not use them regularly. If there are more than 3 building society accounts, tell us about the others on a separate sheet of paper and send it with this form. If you are sending a separate sheet of paper, tick (✓) this box.				
Name of building society	Account number	Names on the account	Amount in the account	
			£	
Doos this account include a	any No 🔄 If yes, 🛛	Date		
Does this account include a amount of deferred pensic		received	/ /	

Part 8 About capital, savings and investments – continued

Name of building society		Account number	Names on ^r	the account	Amou	nt in the	account
					£		
Does this account include a	y	No If yes, f how much?		Date	,	/	/
amount of deferred pensic	n: v	Yes how much?		received	1		
Name of building society		Account number	Names on ⁻	the account	Amou	nt in the	account
					£		
Does this account include a	anv I	No If yes,		Date			
amount of deferred pensic		Yes how much?		received		,	/
Do you or your partner have any post office accounts ?		No Yes Tell us about all you accounts, tell us abo it with this form. If you are sending a	out the others	on a separate	e sheet of	paper a	
Type of account		Account number	Names on ⁻	the account	Amou	nt in the	account
					£		
Does this account include a	anv I	No If yes,		Date		,	,
amount of deferred pension		Yes how much?		received	,	'	/
Type of account		Account number	Names on	the account	Amou	nt in the	account
					£		
Does this account include a amount of deferred pensic		No If yes, Yes how much?		Date received	,	!	/
Type of account		Account number	Names on	the account	Amou	nt in the	account
					£		
Does this account include a amount of deferred pensic		No If yes, Yes how much?		Date received	,	/	/
Do you or your partner		No Yes					
have any premium bond	S ?	Value					
		f					
Do you or your partner		No Yes					
have any National Saving	gs	Issue number and iss	ue date	Value			How many
Certificates?				£			
		Issue number and iss		Value			How many
				f			
				L			
Do you or your partner ha any stocks , shares , bond		No Yes					
or unit trusts?	15	Company name					How many
		Company name					How many

Part 8 About capital, savings and investments – continued

Do you or your partner have any other capital, savings or investments?	No Yes Tell us about this.
For example, cash, Cash ISAs, compensation, or any other money you have not told us about on this form.	
Do you have any money or property held in trust?	No Yes Tell us about this.
Do you or your partner own or partly own any property or land , other than the home you live in, either in the UK or abroad? Tick 'Yes' even if you have a mortgage or loan for the property or land.	No Yes What is the address? We may send you another form for more information
	Postcode
How much is it worth?	f
If you have a mortgage or loan for this, how much is left to repay?	f
Have you given up/gifted or transferred ownership of a property or land in the UK or abroad in the last 2 years?	No 🦳 Yes 📃 We will write to you for further information
Have you or your partner receiv	ed a Far Eastern Prisoner of War payment?
No Yes Who?	You Your partner Both
more information about this as	eceived any other compensation payments? (We may need to ask for these payments may not be counted when calculating benefit.) You Your partner Both
How much? f	When? / /
	nk or building society accounts, capital, savings and investments before we enefit/Council Tax Support you can get. Read the checklist at part 16 to see

Part 9 About children

Are there any children in your household?

Go to **part 10**.

Please answer the questions on this page.

If there are more than 4 children, please use a separate sheet to tell us about the extra children. Please give the same type of information that we ask for in this part.

No

Yes

If you are sending a separate sheet of paper, tick (\checkmark)this box.

	First child	Second child	Third child	Fourth child
Last name				
First or other names				
Date of birth	/ /	1 1	/ /	/ /
What is the child's sex?	Male / Female	Male / Female	Male / Female	Male / Female
What is the child's relationship to you?				
What is the child's relationship to your partner?				
Do they normally live with you?	No 🗌 Yes 🗌	No Yes	No 🗌 Yes 🗌	No 🗌 Yes 🗌
State their address if different from yours				
Child Benefit number				
Who gets the Child Benefit for them?				
		ne when calculating y need to know how m	•	
Are any of your child	ren registered blind	? No Ye	s	
If yes, which children (We need to see evid				
Do any of your childr Disability Living Allow Independence Payme	wance/Personal	No 🗌 Ye	es 📃 Please provide	evidence.
If yes, which children	?			
If you are sending a s	separate sheet of pa	per, tick (🗸) this box.		

Part 9 About children – continued

	First child	Second child	Third child	Fourth child
Do you pay childminding costs for this child to a registered childminder, nursery or after-school club?	No 🗌 Yes 🗌	No 🗌 Yes 🗌	No 🗌 Yes 🗌	No 🗌 Yes 🗌
Tell us the name and address of your childcare provider				
What is your childcare provider's registration number?				
How much do you pay each week? (We need to see evidence of this.)	£	f	£	£
Do you only pay for childcare during term time?	No 🗌 Yes 🗌	No 🗌 Yes 🗌	No 🗌 Yes 🗌	No 🗌 Yes 🗌

Part 10 About other people who live in your home

Do any other adults usually live in your home?

No Go to part 11.

Yes

If you have answered yes, tell us about all the other people who usually live in your home. If you need to tell us about more than 3 people, use a separate sheet of paper.

If you are sending a separate sheet of paper, tick (🗸) this box.

	First person	Second person	Third person
Last name			
First or other names			
Date of birth	/ /	/ /	/ /
Their relationship to you or your partner (for example, aunt, brother, joint tenant, lodger, friend)			

Part 10 About other people who live in your home – continued

If they are a joint tenant or lodger, please answer the following questions about their rent.

	First person	Second person	Third person
Do they pay you rent or money for board or lodgings?	No 🗌 Yes 🗌	No 🗌 Yes 🗌	No 🗌 Yes 🗌
If yes, does it include meals?	No 🗌 Yes 🗌	No 🗌 Yes 🗌	No 🗌 Yes 🗌
If yes, how much?	£ a week	£ a week	£ a week

If they are not a joint tenant or lodger, please fill in the following questions.

National Insurance number (You do not have to tell us this but it may help us if you do.)	Letters Numbers Letter	Letters Numbers Letter	Letters Numbers Letter
Do they get Income Support, Employment, Support Allowance, Universal Credit or income-based Jobseeker's Allowance?	No 🗌 Yes 🗌	No 🗌 Yes 🗌	No 🗌 Yes 🗌
Do they get Pension Credit?	No Yes	No 🗌 Yes 🗌	No 🗌 Yes 🗌
Do they get Disability Living Allowance/ Personal Independence Payments or Attendance Allowance?	No 🗌 Yes 🗌	No 🗌 Yes 🗌	No 🗌 Yes 🗌
Are they registered blind?	No Yes	No Yes	No 🗌 Yes 🗌
Are they a full-time student, a student nurse, a care worker or an apprentice?	No 🗌 Yes 🗌	No 🗌 Yes 🗌	No 🗌 Yes 🗌
Tell us which			
Are they severely mentally impaired?	No 🗌 Yes 🗌	No 🗌 Yes 🗌	No 🗌 Yes 🗌
Are they in legal custody at the moment?	No 🗌 Yes 🗌	No 🗌 Yes 🗌	No 🗌 Yes 🗌
When did they go in?	/ /	/ /	/ /
When are they expected to come out?	/ /	/ /	/ /

Part 10 About other people who live in your home – continued

. other people i	who he in you he	nie – continueu
First person	Second person	Third person
No Yes	No Yes	No 🗌 Yes 🗌
/ /		
/ /		
No 🗌 Yes 🗌	No 🗌 Yes 🗌	No 🗌 Yes 🗌
£ a week	£ a week	£ a week
No Yes Name of first other income Amount before deductions f a week No Yes Name of second other income Amount before deductions f a week No Yes Name of second other income Amount before deductions f a week No Yes Amount before deductions f a week No Yes Amount before deductions f a week	? Amount before deductions? f a week No Yes Name of second other income ? Amount before deductions? f a week No Yes No Yes No Yes Amount before deductions? f a week No Yes Amount before deductions? f a week	No Yes Name of first other income Amount before deductions? £ a week No Yes Name of second other income Amount before deductions? £ a week No Yes Amount before deductions? £ a week No Yes Amount before deductions? £ a week No Yes Name of third other income Amount before deductions? f a week
f ople you ha	a week ve told us ab	

Are any of these people you have told us about married to each other, civil partners, or living together as if they are married or civil partners?

NO				
Yes	If yes,	give	details	below.

is the partner of	
is the partner of	

Part 11 About re	nt
Do you pay rent?	No Go to part 15. Yes Answer all the following questions.
Do you get or are you wait to hear about a claim for Universal Credit? Please note you must claim	^{Ig} No Yes Go to part 18 . Universal Credit housing cost element for help with your rent.
When did you start paying	
rent for your home? When did you move to	
this address? If you have not moved in you then write to us to confirm	, tell us when you expect to move in. When you have moved in, you must he date you moved in.
Could you afford the rent when you first moved in?	No Yes
Have you always had to pa	You Your partner
rent to live at this address? If 'No', tell us what has	No Yes No Yes
changed. Why do you now need to pay rent?	
When did this change happ	n? / / / /
What sort of tenancy do yo have (for example, shortho	,
How long is the tenancy fo	rmation will be written on your tenancy agreement.
What is your landlord's name and business address By landlord we mean the person or organisation that owns the property you live	Postcode
If your landlord has an agent	
us their full name and addres By agent we mean the pers	
or organisation you actually your rent to.	Postcode
landlord's partner or the ager Related includes related thro	f your or your partner's children related to your landlord or agent, or to your s partner? gh marriage, even if the marriage has ended. Some examples are ex-wife, ughter, father, grandson, grandmother, son-in-law or stepdaughter. No Yes
If yes, please state the	Name Relationship is my landlord's
relationship	Name or agent's Relationship
	is my landlord's or agent's
Are you or your partner a dire of your landlord's company?	or No Yes
Have you or your partner previously been the owner of this property?	No Yes If yes, when / / did you sell it? / /
Please tick (\checkmark) to show if the property is let as:	fullypartlyminimallyunfurnishedfurnishedfurnishedfurnished

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Part 11 About rent – continued How much is the rent for f everv your home? (For example, every week/fortnight/four weeks/month) Does anyone else share the rent No Yes with you and your partner? Tell us their names and their relationship to you and your partner. How much of the rent do you pay? £ every (For example, every week/fortnight/four weeks/month) No Has your rent changed Yes in the last 12 months? We need to see evidence of the date and the amount it changed to. When is the next rent 1 1 increase due? Has your rent been registered as No We need to see the notice of registration form RO5. Yes a fair rent by a Rent Officer? Do you have any weeks when No Yes How many in a year? you do not have to pay rent? Yes Are you behind with your rent? No By how many weeks? By how much? Who receives the Council Tax bill for your home? (Please give the person's name.) You or your partner Your landlord Someone else Tell us who receives the Council Tax bill. Please tick (\checkmark) No or Yes to show if your rent includes money for any of the following: Meals No Yes £ How much each week? Which meals are included? Water and sewage charges No Yes £ How much each week? Heating No Yes £ How much each week? Lighting No Yes £ How much each week? Hot water Yes No £ How much each week?

Fuel	for	cooking	

How much each week?

Yes

No

£

Part 11 About rent	– continued	
Laundry	No Yes	
	How much each week?	f
Cleaning rooms or windows	No Yes	
	How much each week?	f
Gardening	No Yes	
Garage or parking space	How much each week?	£
	How much each week?	f
	Do you have to rent the g part of your tenancy agree	
Personal care and support	No Yes	
	How much each week?	f
Other	No Yes	
	How much each week?	f
	What for?	
Do you pay any service charges	No Yes	
separately from your rent? For example, for cleaning or	How much each week?	f
lighting in shared areas, an alarm system, a warden, general counselling or support, meals, or	What for?	
lift maintenance. Are you living away from	No Yes	
home at the moment?	Tell us why you are not liv	ring at home.
	When did you last live at	home?
	/ /	
	When do you expect to g	o back home (if you know this)?
	/ /	
	Tell us the address where	you are living at the moment.
		Destando
		Postcode
	ir your nome has been su	blet, tell us who lives there now.

We must see evidence of your rent and tenancy before we can decide how much Housing Benefit/ Council Tax Support you can get. Read the checklist at part 16 to see what you can use as evidence.

Part 12 About where you live

What sort of property do you live in? Tick (\checkmark) one box only.			
Detached house	Flat in a house		Caravan, mobile
Semi-detached house	Flat in a block		Board and lodgings
Terraced house	Flat over a shop		Hotel
Maisonette	Bedsit or rooms	5	Residential nursing
Detached bungalow	Hostel		Residential care home
Semi-detached bungalow	Other		
	Please tell us wh	at	
Does your home have central heating?	No Yes		
Has your home been built or adapted for people with disabilities?	No Yes		
Is there more than one floor in the whole building?	No Yes		
in the whole building?	How many?		
Which floors do you live on?			
Do you and your household occupy only part of the property you have ticked?		Where in the proper At the front In	ty do you live? the middle At the back [
How many rooms are there in the building?	In the whole property?	Just for you and your household?	That you share with other people?
Living rooms			
Bedrooms			
Bedsitting rooms			
Kitchens			
Bathrooms or shower rooms			
Toilets			
Other rooms			
Please tell us what these rooms are.			
If you occupy one room, please tell us the room number.			
Do you use your home for business?	No Yes		
Do you have a main home somewhere else? If your main home is somewhere else in the UK or abroad, tick yes even if	No Yes What is the address?		
you do not pay rent for it.		Dest	ada .
		Postco	bae
How much do you pay for this home?	f	1	

Part 13 About how your Housing Benefit will be paid

Do you rent your home from a housing association?

Would you like your Housing Benefit paid direct to them?

	do to part 15.1 below.
Yes	
No 📃	Go to part 13.1 below.
Yes	

No. Co to part 12.1 holow

If you want us to pay your Housing Benefit straight to your Housing Association landlord, you must sign the declaration below.

Please pay my Housing Benefit straight to my landlord. I understand that:

- I must always tell you about any change in my circumstances;
- if I do not tell you about any change in my circumstances and you pay me too much benefit because of this, I will have to pay back the extra benefit; and
- I may be prosecuted if I do not tell you about any change in my circumstances.

Signature	Date	/	/]

Part 13.1 About how your Housing Benefit will be paid – continued

For your convenience and security your Housing Benefit will be paid into your bank account. You can obtain advice on opening and running an account from your local Citizens Advice.

Please provide the following details to enable us to pay benefit into your account.

Name of bank	
Branch	
Account name	
Sort code	
Account number	

We will pay your Housing Benefit direct to you and NOT your landlord (unless your landlord is a housing association). However, in some circumstances we may be able to pay the landlord direct. If you would like us to consider paying your landlord direct, please give full details in Part 21 and explain why you want us to pay your landlord.

To protect vulnerable customers, we (The Benefits Team) will use our discretion in deciding whether to pay Housing Benefit to the landlord instead of the customer. By vulnerable we mean someone who may have difficulty managing their money. We do not mean someone who does not want to pay their rent.

Sharing information with your landlord or their agent.

Under the current Data Protection Act, we need your permission to discuss your claim with your landlord, or their agent.

If you give us permission, we will only be able to tell your landlord or their agent whether, for example:

- you have claimed benefit and from what date,
- we have made a decision on your claim,
- we need more information to make a decision on your claim.

We will not give your landlord or their agent any information about:

- your personal household circumstances
- your financial circumstances.

Please note

You can withdraw your permission at any time. To do this, please write to us and tell us you want to withdraw your permission.

It will not affect your claim if you do not give us permission to discuss your claim with your landlord or their agent.

If we decide to pay your benefit to your landlord or their agent direct, by law we need to inform your landlord or their agent of this decision. We will also be able to tell your landlord or their agent certain other decisions.

If you want to give us permission, please sign below.

I give my local council permission to discuss certain information about my Housing Benefit claim with my landlord or their agent.

Signature of person claiming

Date

1 1

Agent's name & address

Part 15 Anything else you need to tell us

Use the box below to tell us anything else you think we should know about. Use a separate sheet of paper and attach it to this form if you need to.

If you are sending separate sheets of paper with this form, tell us how many.

Part 16 Checklist

Please tick (*/***) to tell us what evidence you are sending with this form.** We must see original documents, not copies. Please do not send valuable items through the post. If you can, bring them into our reception. We will take the details we need and give you the documents back straight away. If you cannot get into the office, phone us for more advice.

If you do not provide all the evidence we need, we may not be able to pay you any benefit. We need the same evidence for any partner you have. If you cannot send the evidence we need at the moment, send the form back to us now and send the evidence later. We can start to process your claim, but we will not be able to pay you any benefit until we have all the evidence.

Evidence of identity

Such as a birth certificate, marriage certificate, civil partnership certificate, passport, National Insurance card, medical card, driving licence, UK residence permit, ECC identity card or recent gas or electricity bill. We need to see at least 2 documents each for you and any partner you have.

Evidence of National Insurance number

Such as a National Insurance number card, payslips or letters from the Department for Work and Pensions or the tax office.

Evidence of capital, savings and investments

Such as all your bank, building society or post office books, full bank statements, or certificates for premium bonds, National Savings Certificates, ISAs, stocks, shares and unit trusts. We need to see evidence of any interest or dividends you get on investments and savings. The evidence you send must show details for at least the last 2 months.

Evidence of earnings

This means your last 5 payslips if you are paid every week, your last 3 payslips if you are paid every 2 weeks, or your last 2 payslips if you are paid every month. We will give you a form for your employer to complete if you do not have these payslips. If you (or your partner) are self-employed, we need to see your accounts for the last financial year or, if you have been trading for less than 6 months, a summary of your trading records so far.

Part 16 Checklist – continued

Evidence of other income

Such as pension slips from a former employer. We need to see evidence of any money that people pay you for board and lodgings such as a letter from the lodger.

Evidence of benefits, allowances or pensions

Such as current award notices or letters from the Department for Work and Pensions (DWP) confirming how much you get. If you do not have evidence, let us know straight away.

Evidence of private rent and tenancy

Such as a rent book, rent receipts, a tenancy agreement, or a letter from your landlord or the enclosed landlord certificate.

Evidence of other money paid out

Such as letters about student grants or maintenance, a completed Verification of Childcare Payments Form.

Evidence required for Alternative Maximum Council Tax Reduction

Evidence of your identity and National Insurance Number (see page 24) and evidence of the second adult's earnings, benefits and other income, such as 5 weekly or 2 monthly wage slips, letters or current award notices from the DWP showing the amount of benefit, pension or allowance, and details of any income from capital or investments they may have.

If you cannot supply any documents needed, please say why in Part 15.

Part 17 About backdating

We can usually award benefit from the Monday after the day we receive your claim.

If you are of pensionable age your claim for Housing Benefit and/or Council Tax Support can be backdated for up to three months.

If you are of working age you may ask for your claim to be backdated:

• by one month prior to your application for Housing Benefit/Council Tax Support.

You must prove that you had a good reason for failing to apply at the correct time. This is called "good cause". You may be asked to provide supporting evidence, for example a letter from your doctor to support an illness.

Tell us the date you want to claim benefit from.

/ /

Tell us below why you have not claimed before now.

Part 18 Declaration

Even if someone else has filled in this form for you, you must sign this declaration if you can. If you have a partner, getting them to sign this form should allow us to process your claim more quickly, but they do not have to sign.

• We will use your information in line with the current Data Protection Act. We have a duty to protect public funds and we may use the information you have given us or share it with other organisations to prevent and detect fraud. We will also share your information if we have a legal duty to do so.

Please read this declaration carefully before you sign and date it.

- I understand that this claim form is made to you, my local council.
- I confirm that, as far as I know, the information I have given on this form is correct and complete.
- I understand that, if I have given information that is incorrect or incomplete, you may take legal action against me.
- I agree that you will use the information I have provided to process my claim for Housing Benefit or Council Tax Support, or both. You may check some of the information with other sources as allowed by law.
- I know that I must let the Revenues and Benefit Service at Ribble Valley Borough Council know, in writing straightaway about any change in my
- circumstances that could affect my claim. e.g. change in household/change in income/capital..
 I understand that if I do not tell you about any change of circumstances and you award me too much Benefit and Council Tax Support because of this, I may have to pay back the extra Benefit, Council Tax Support and you may take legal action against me.

Signature of person claiming			
Date	/	/	
Partner's signature			
Date	/	/	

If this form has been filled in by someone other than the person claiming. Please tell us why you are filling in this form for the person claiming.

I confirm that, as far as possible, I have checked with the person claiming that the answers I have written on this form are correct.

Your name if you have filled in this form for the person claiming		
Your relationship to the person claiming		
Your signature		
Date	/ /	
	26	

Part 19 What to do next

- Check that you have filled in this form in all the relevant places.
- Check that you have signed the form.

If you do not have all the information, documents or evidence that we have asked for DO NOT DELAY in returning this form.

Send the form back to us straightaway and send the other information etc. to us as soon as you can.

If you delay in sending in this form until you have all the information we have asked for, we will only be able to pay your benefit from the Monday after we have received your claim.

Part 20 Privacy Notice

Ribble Valley Borough Council will use the information you provide in this form, and information from any supporting evidence you send, to process your claim for Housing Benefit and Council Tax Support. We may pass the information to other agencies or organisations which handle public funds, such as the Department for Work and Pensions or HM Revenues and Customs, as allowed by law.

We may check the information you have provided, or information that someone else has given us about you, against other information we already have.

The Council is under a duty to protect public funds and to prevent or detect crime, to that end we may share your information with, obtain information about you from

• Government departments (HM Revenue and Customs, Department for Work and Pensions)

- Other local authorities
- Private Sector companies (banks, organisation that may lend you money and companies that assist us in fraud detection & prevention such as credit reference agencies)

We will not provide your personal information to anyone else or use that information for any other purpose unless the law allows or requires us to do so.

We will only keep your information for as long as it is required. The retention period is either dictated by law or by our information retention policies. Once your information is no longer required it will be destroyed securely and confidentially.

For further information on how your personal information is used, how we maintain the security of your information and your rights to access the information we hold about you, please visit http://www.ribbleval-ley.gov.uk/privacynotice or contact our Data Protection Officer (email: mailto:data.protection@ribbleval-ley.gov.uk, tel no: 01200 425111)

When you have completed the form

When you have filled in the form, sign it and send it to us, with the evidence we need to see, in the envelope we have sent you. Or you can bring the form and evidence to us. Do not send valuable items such as bank books or passports in the post. Bring them to our reception and we will take the details we need and give them back to you.

If you cannot get the evidence we need straight away, don't worry. Send the form to us, but let us know that you will be sending some evidence later. If you don't send the form to us straight away, you may lose money. If you cannot get the evidence within 2 or 3 weeks, let us know and we may be able to help you.

Changes you must tell us about

Tell us straight away if:

- any of your children leave school or leave home;
- anyone moves into or out of your home (including lodgers and subtenants);
- there is a change to your income or the income of anyone living with you, including benefits;
- there is a change to your capital, savings or investments;
- you or anyone living with you becomes a student; goes into hospital or a nursing home; goes into prison; or gets, changes or leaves a job;
- your rent changes;
- you move home;
- you or your partner will be away from home for more than 4 weeks;
- you receive any decision from the Home Office; or
- anything you have told us about changes.
- Receive Universal Credit

You must tell us about these changes in writing – a phone call is not enough.

If you don't tell us about these changes, you may lose money you are entitled to or get too much benefit. You must make sure you tell us about these changes. Don't rely on someone else to pass the message on.

It is an offence not to tell us about any change of circumstances that affects your Housing Benefit or Council Tax Support

We may take court action against you. If we pay you too much Housing Benefit or Council Tax Support, you will probably have to pay it back.

Part 21 How you will be paid and the choices you have

- If you are a Housing Association tenant, we can pay Housing Benefit to you or your landlord.
- If you are awarded Council Tax Support, your council will pay this in to your Council Tax account.
- If you are a private tenant, we may be able pay you directly into your bank or building society.
- If you are awarded Housing Benefit under the Local Housing Allowance (LHA) Scheme, we will usually pay your Housing Benefit to you. You must then pay your landlord.
- We can also pay your Housing Benefit directly to your landlord if you have difficulty managing your money; have health issues, debt problems or other issues that might prevent you from paying your landlord your rent. Please give details below if you think this applies to you.

Equal opportunities

Ribble Valley Borough Council is committed to an Equal Opportunities Policy to promote equality and fair treatment in the provision of its services.

To monitor the effectiveness of this policy we ask all customers completing this application to fill in this form. This is voluntary and does not affect your Housing Benefit/Council Tax Support application in any way.

This information will be kept with the electronic record of your benefit application.

Please tell us about yourself. Tick the boxes that apply to you.

1.	I am applying for benefits as:	one of a c	ouple	a single person	
2.	I am: male	female			
3.	Your ethnic background Please choose one section from cultural background.	A to E then 🗸	the apporpr	iate box to tell us a	about your
A :	White	B:	Mixed		
	British]	White and	black Caribbean	
	Irish]	White and	black African	
	Any other white background]	White and	Asian	
	(please write below)		Any other r (please writ	mixed background te below)	
C:	Asian or Asian British	D:	Black or bla	ack British	
	Indian]	Black Carib	bean	
	Pakistani]	Black Africa	an	
	Bangladeshi]		black background	
	Any other Asian background (please write below)]	(please writ	te below)	
E:	Chinese or other ethnic group				
	Chinese]			
	Any other ethnic group (please write below)]			

Thank you for helping us by completing this form. You can return it with your benefit application in the envelope provided.