

Quarterly Performance Indicators report

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Generated on: 23 November 2007



PI Status	
	This PI is significantly below target.
	This PI is slightly below target.
	This PI is on target.
	This PI cannot be calculated.
	This PI is a data-only PI.

Long Term Trends	
	The value of this PI has improved in the long term.
	The value of this PI has worsened in the long term.
	The value of this PI has not changed in the long term.

LG Service Area: **Community Safety & Well Being**

PI Code	Description	Type	2006/07		Q1 2007/08		Q2 2007/08		Current Performance	Trend	Expected Outcome	Latest Notes
			Value	Target	Value	Target	Value	Target				
BV127a	Violent crime per year, 1,000 population in the Local Authority area.	Number	7.9	8.5	1.2	1.3	1.8	1.3			On Target	

LG Service Area: **Corporate Health**

PI Code	Description	Type	2006/07		Q1 2007/08		Q2 2007/08		Current Performance	Trend	Expected Outcome	Latest Notes
			Value	Target	Value	Target	Value	Target				
BV8	Percentage of invoices for commercial goods & services paid by the Authority within 30 days of receipt or within the agreed payment terms.	Percentage	95.91%	100.00%	96.34%	97.00%	95.85%	97.00%			Close to Target	

LG Service Area: **Cultural & Related Services**

PI Code	Description	Type	2006/07		Q1 2007/08		Q2 2007/08		Current Performance	Trend	Expected Outcome	Latest Notes
			Value	Target	Value	Target	Value	Target				
BV170a	The number of visits to/usages of local authority funded or part-funded museums & galleries in the per 1,000 population	Number	181	250	46	48	0	95		↓	Miss Target	Museum was closed on the 1st July 2007 to re-open on Easter 2009
BV170b	The number of those visits to Local Authority funded, or part-funded museums & galleries that were in person, per 1,000 population.	Number	150	180	62	45	0	90		↓	Miss Target	Museum was closed on the 1st July 2007 to re-open Easter 2009.
BV170c	The number of pupils visiting museums and galleries in organised school groups	Number	781	700	434	175	0	350		↓	Miss Target	Museum was closed on the 1st July 2007 to re-open Easter 2009

LG Service Area: **Environment**

PI Code	Description	Type	2006/07		Q1 2007/08		Q2 2007/08		Current Performance	Trend	Expected Outcome	Latest Notes
			Value	Target	Value	Target	Value	Target				
BV199b	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible	Percentage	5%	4%	6%	4%				?		Data not yet available
BV199c	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible.	Percentage	8%	8%	10%	8%				?		Data not yet available
BV82a(i)	Percentage of the total tonnage of household waste arisings which has been recycled	Percentage	12.60%	13.45%	13.42%	14.38%	12.85%	14.38%		↓		
BV82a(ii)	Total tonnage of household waste arisings which have been sent by the Authority for recycling.	Number	2872.30	3027.00	739.17	818.95	702.40	818.95		↑		
BV82b(i)	Percentage of the total tonnage of household waste arisings which have been sent for composting or for treatment by anaerobic digestion	Percentage	8.94%	12.44%	9.25%	10.53%	9.77%	10.53%		↑		
BV82b(ii)	The tonnage of household waste sent by the Authority for composting or treatment by anaerobic digestion	Number	2036.80	2800.00	509.80	600.00	533.96	600.00		↑		
BV91b	Percentage of households resident in the authority's area served by kerbside collection of at least two recyclables.	Percentage	69.1%	80.0%	69.1%	83.0%	69.1%	83.0%		■		

LG Service Area: **Environmental Health**

PI Code	Description	Type	2006/07		Q1 2007/08		Q2 2007/08		Current Performance	Trend	Expected Outcome	Latest Notes
			Value	Target	Value	Target	Value	Target				
LPI EH1	The percentage of food premises' inspections that should have been carried out that were carried out	Percentage	100%	100%	24.3%	100%	74%	100%			On Target	Food premise inspections were a lesser priority for the section due to the Smoke free workplace enforcement for the 1 st quarter. Officer time was also been spent training the new Environmental Health officer. All inspections will be carried out however by the end of the year.
LPI EH2	The percentage of Health and Safety initial inspections that should have been carried out that were carried out	Percentage	24%	100%	83%	100%	64%	100%			Close to Target	Due to new guidance from the HSE and the following Service Plan we have moved away from performance targets to a series of a agreed initiatives. These are being delivered according to target.
LPI EH6	The percentage of air pollution complaints responded to within 2 days	Percentage	92%	90%	94%	90%	89%	90%			On Target	
LPI EH7	The percentage of noise complaints responded to within 2 days	Percentage	92%	90%	91%	90%	78%	90%			On Target	
LPI EH9	The percentage of requests for dog warden services responded to within 2 days	Percentage	85%	90%	94%	90%	73%	90%			On Target	

LG Service Area: **Financial Services**

PI Code	Description	Type	2006/07		Q1 2007/08		Q2 2007/08		Current Performance	Trend	Expected Outcome	Latest Notes
			Value	Target	Value	Target	Value	Target				
LPI A11	Accrued interest to date from lending	Money	£335,449.85	£263,000.00	£53,389.46	£80,000.00	£136,911.03	£160,000.00				
LPI CH3	Number of voluntary organisations supported	Number	7	10	4	3.75	7	7.5				

LG Service Area: **Housing**

PI Code	Description	Type	2006/07		Q1 2007/08		Q2 2007/08		Current Performance	Trend	Expected Outcome	Latest Notes
			Value	Target	Value	Target	Value	Target				
BV212	Average time taken to re-let local authority housing.	Number	16	13	37	15	18	15			Miss Target	
BV66a	Rent collected by the local authority as a proportion of rents owed on Housing Revenue Account (HRA) dwellings	Percentage	98.92%	99.00%	94.90%	99.00%	97.33%	99.00%			Close to Target	

LG Service Area: **Housing Benefit and Council Tax Benefit**

PI Code	Description	Type	2006/07		Q1 2007/08		Q2 2007/08		Current Performance	Trend	Expected Outcome	Latest Notes
			Value	Target	Value	Target	Value	Target				
BV79b(i)	The amount of Housing Benefit overpayments (HB) recovered during the period being reported on as a percentage of HB deemed recoverable over-payments during that period.	Percentage	81.68%	75.00%	65.44%	75.00%	64.07%	75.00%			Close to Target	
BV79b(ii)	HB overpayments recovered during the period as a percentage of the total amount of HB overpayment debt outstanding at the start of the period plus amount of HB overpayments identified during the period.	Percentage	41.83%	40.00%	16.21%	10.00%	14.11%	20.00%			Close to Target	
BV79b(iii)	Housing Benefit (HB) overpayments written off during the period as a percentage of the total amount of HB overpayment debt outstanding at the start of the period, plus amount of HB overpayments identified during the period	Percentage	9.23%	3.00%	2.25%	3.00%	3.31%	3.00%			Miss Target	

LG Service Area: **Planning**

PI Code	Description	Type	2006/07		Q1 2007/08		Q2 2007/08		Current Performance	Trend	Expected Outcome	Latest Notes
			Value	Target	Value	Target	Value	Target				
BV204	The number of planning appeal decisions allowed against the authority's decision to refuse on planning applications, as a percentage of the total number of planning appeals against refusals of planning applications.	Percentage	41.0%	32.0%	50.0%	40.0%	66.0%	40.0%			Miss Target	

LG Service Area: **Street Scene - Waste**

PI Code	Description	Type	2006/07		Q1 2007/08		Q2 2007/08		Current Performance	Trend	Expected Outcome	Latest Notes
			Value	Target	Value	Target	Value	Target				
LPI W1	Number of recycling sites	Number	23	24	22	24	22	24				
LPI W4	The percentage of missed collections put right in 24 hours	Percentage	82%	100%	86%	100%	88%	100%			Close to Target	