

Scrutiny of targets

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LG Service Area: **Adult Health & Well-being**

PI Code	Short Name	2007/08 Value	2007/08 Target	Annual 2008/09	LAA Targets 2008/09	Annual 2009/10	LAA Targets 2009/10	Annual 2010/11	LAA Targets 2010/11	Managed By	Assigned To	Data Source/ Reporting Organisation	Latest Note
NI 119	Self-reported measure of people's overall health and wellbeing				80.3		81.3		82.3	Jeff Fenton; David Morris	Michelle Haworth	To be collected through the LA run Place Survey (Sept. 08)	LAA target used

LG Service Area: **Community Safety & Well Being**

PI Code	Short Name	2007/08 Value	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target	Managed By	Assigned To	Data Source/ Reporting Organisation	How target set?
LPI CD8 (BV225)	Actions Against Domestic Violence	54.5%	63.6%	54.5%	54.5%	54.5%	John Heap; Chris Hughes	Bill Alker	RVBC	To maintain current performance whilst recognising that improvement is unrealistic

LG Service Area: **Corporate Health**

PI Code	Short Name	2007/08 Value	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target	Managed By	Assigned To	Data Source/ Reporting Organisation	How target set?
LPI CH1	The percentage of press releases receiving coverage	100%	95%	90%	90%	90%	Jeff Fenton; David Morris	Rebecca Midgley	RVBC	Based on maintaining good performance, ensuring it is achievable whilst remaining realistic
LPI CH5a	Percentage of articles in the media which provide 'positive' coverage	36%	30%	40%	40%	40%	Jeff Fenton; David Morris	Rebecca Midgley	RVBC	Based on maintaining and improving good performance, ensuring it is achievable whilst remaining realistic
LPI CH5b	Percentage of articles in the media which provide "balanced" coverage	60.25%	50%	50%	50%	50%	Jeff Fenton; David Morris	Rebecca Midgley	RVBC	Based on maintaining good performance, ensuring it is achievable whilst remaining realistic

PI Code	Short Name	2007/08 Value	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target	Managed By	Assigned To	Data Source/ Reporting Organisation	How target set?
LPI CH5c	Percentage of articles in the media which provide 'negative' coverage	3.75%	10%	10%	10%	10%	Jeff Fenton; David Morris	Rebecca Midgley	RVBC	Based on maintaining good performance, ensuring it is achievable whilst remaining realistic
LPI CH9 (BV3)	Overall satisfaction with the authority	63% (2006/07 value)			66%		Jeff Fenton; David Morris	Michelle Haworth	RVBC – To be collected in the future through Citizen Panel Surveys – 2009/10	Based on improvement of 2006/07 value – but understanding that the national trend is a decline in this PI
LPI CH10 (BV2a)	Equality Standard for Local Government	1	1	2	2	2	David Morris; Michelle Smith	Michelle Smith	RVBC	Based on planned work on D&E
LPI CH11 (BV2b)	Duty to Promote Race Equality	37%	47.36%	42.1%	42.1%	42.1%	David Morris; Michelle Smith	Michelle Smith	RVBC	Based on planned work on D&E
LPI CH12 (BV4)	Satisfaction with complaint handling	37% (2006/07 value)			40%		David Morris	Michelle Haworth	RVBC – To be collected in the future through Citizen Panel Surveys	Based on improvement of 2006/07 value – but understanding that the national trend is a decline in this PI
LPI CH13 (BV11a)	Top 5% of Earners: Women	25.00%	28.60%	25.00%	25.00%	25.00%	David Morris; Michelle Smith	Michelle Smith	RVBC	To maintain current performance as this is seen to be realistic
LPI CH14 (BV11b)	Top 5% of Earners: Ethnic Minorities	.00%	.00%	.00%	.00%	.00%	David Morris; Michelle Smith	Michelle Smith	RVBC	To maintain current performance as this is seen to be realistic
LPI CH15 (BV11c)	Top 5% of Earners: with a disability	6.25%	6.25%	6.25%	6.25%	6.25%	David Morris; Michelle Smith	Michelle Smith	RVBC	To maintain current performance as this is seen to be realistic
LPI CH16 (BV12)	Working Days Lost Due to Sickness Absence	5.00	7.50	6.00	5.75	5.50	David Morris; Michelle Smith	Karen Blackburn	RVBC	To maintain good performance but recognizing that due the size of the council a small number of long-term sick has a dramatic effect on this PI
LPI CH17 (BV14)	Percentage of Early Retirements	.00%	.41%	.37%	.37%	.37%	David Morris; Michelle Smith	Michelle Smith	RVBC	Equates to 1 person
LPI CH18 (BV15)	Percentage of Ill-health Retirements	.37%	.41%	.37%	.37%	.37%	David Morris; Michelle Smith	Michelle Smith	RVBC	Equates to 1 person
LPI CH19 (BV16a)	Percentage of Employees with a Disability	3.77%	3.39%	3.77%	4.15%	4.15%	David Morris; Michelle Smith	Michelle Smith	RVBC	Based on maintaining and improving on performance to achieve above average performance, ensuring it is achievable whilst remaining realistic
LPI CH21 (BV17a)	Ethnic Minority representation in the workforce - employees	.4%	1.6%	.7%	.7%	1.1%	David Morris; Michelle Smith	Michelle Smith	RVBC	Based on a gradual increase in this PI
LPI CH22 (BV156)	Buildings Accessible to People with a Disability	85.71%	77.80%	100.00%	100.00%	100.00%	David Morris	David Morris	RVBC	All buildings accessible

PI Code	Short Name	2007/08 Value	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target	Managed By	Assigned To	Data Source/ Reporting Organisation	How target set?
LPI CH23	Staff turnover	22.61%	15.23%	14%	15%	Not set	David Morris; Michelle Smith	Michelle Smith	RVBC	Based on a healthy turnover of staff figure (based on national figures)
LPI FS7 (BV8)	% of invoices paid on time	95.49%	97.00%	97.00%	97.00%	97.00%	Jane Pearson; Marshal Scott	Lawson Oddie	RVBC	National standard of 100% (which has been dropped) was unrealistic. Target is based on historic performance being stretched.
LPI RB5 (BV9)	% of Council Tax collected	99.2%	98.5%	98.5%	98.5%	98.5%	Mark Edmondson; Marshal Scott	Mark Edmondson	RVBC	Maintain top quartile performance. This is realistic and achievable.
LPI RB6 (BV10)	Percentage of Non-domestic Rates Collected	99.4%	98.5%	98.5%	98.5%	98.5%	Mark Edmondson; Marshal Scott	Mark Edmondson	RVBC	Maintain top quartile performance. This is realistic and achievable.
LPI SD4	Percentage of people surveyed who are satisfied with the opportunities for participation in local decision making			28.1%		35%	Jeff Fenton; David Morris	Michelle Haworth	To be collected through the LA run Place Survey (Sept. 08)	SCS Target

LG Service Area: Corporate Objective

PI Code	Short Name	2007/08 Value	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target	Managed By	Assigned To	Data Source/ Reporting Organisation	How target set?
LPI EQ1	Number of high profile dog fouling patrols undertaken	94	65	150	150	150	Stewart Bailey; James Russell	James Russell	RVBC	James Russell on leave
LPI EQ3	Number of 'Out of Hours' surveillance patrols undertaken	6	30	50	50	50	Stewart Bailey; James Russell	James Russell	RVBC	James Russell on leave
LPI EQ4	Number of school presentation runs in order to raise awareness of dog fouling	9	10	5	5	5	Stewart Bailey; James Russell	James Russell	RVBC	James Russell on leave
LPI EQ5	Percentage of households receiving a three-stream collection service	50.4					John Heap; Graham Jagger	Peter McGeorge	RVBC	

PI Code	Short Name	2007/08 Value	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target	Managed By	Assigned To	Data Source/ Reporting Organisation	How target set?
LPI HN1	Number of affordable homes provided for people in need	40	50	46	50	55	David Morris	Rachael Stott	RVBC	Targets based on schemes in the pipeline – landlord tenants grants, HA investment and lift of moratorium leading to potential of mixed schemes. Ambitious but based on improving performance.
LPI SH6	Number of people joining physical activity programmes	449	300	300	300	300	John Heap; Chris Hughes	Diane Miller	RVBC	These are based upon original figures set by PCT within our SLA. They are based upon GP population figs and percentage of people who are overweight/obese
LPI SH7	Retention rate of people completing physical activity programmes	62%	50%	50%	50%	50%	John Heap; Chris Hughes	Diane Miller	RVBC	This is based upon agreed figures with PCT. They are agreed across East Lancs but are also based upon previous years figures with an agreed increase
LPI SH8	Percentage of people completing physical activity programmes who maintain healthy lifestyle changes after 6 months	76%	70%	70%	70%	70%	John Heap; Chris Hughes	Diane Miller	RVBC	This is agreed in the same way as Retention
LPI SH10a	Percentage of people surveyed who feel safe in their local neighbourhood after dark			60%			John Heap; Chris Hughes	Michelle Haworth	To be collected through the LA run Place Survey (Sept. 08)	2010/11 targets will be set following this years survey
LPI SH10b	Percentage of people surveyed who feel safe in their local neighbourhood during the day			90%			John Heap; Chris Hughes	Michelle Haworth	To be collected through the LA run Place Survey (Sept. 08)	2010/11 targets will be set following this years survey

LG Service Area: Cultural & Related Services

PI Code	Short Name	2007/08 Value	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target	Managed By	Assigned To	Data Source/ Reporting Organisation	How target set?
LPI CD1 (BV170a)	Visits to and Use of museums & galleries - All Visits	75	189				John Heap; Chris Hughes	Diane Miller	RVBC	Not set due to continuing work on the castle
LPI CD2 (BV170b)	Visits to and use of Museums & galleries - Visits in Person	61	157				John Heap; Chris Hughes	Diane Miller	RVBC	Not set due to continuing work on the castle
LPI CD3 (BV170c)	Visits to and Use of Museums - School Groups	434	820				John Heap; Chris Hughes	Diane Miller	RVBC	Not set due to continuing work on the castle

LG Service Area: **Development and Building Control**

PI Code	Short Name	2007/08 Value	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target	Managed By	Assigned To	Data Source/ Reporting Organisation	How target set?
LPI DBC3	Applications refused by committee but recommended for approval	11					Stewart Bailey; John Macholc	John Macholc	RVBC	
LPI DBC4	Applications approved by committee but officers recommended for refusal	0					Stewart Bailey; John Macholc	John Macholc	RVBC	
LPI DBC5 (BV188)	% of planning decisions delegated to officers	79%					Stewart Bailey; John Macholc	John Macholc	RVBC	

LG Service Area: **Environment**

PI Code	Short Name	2007/08 Value	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target	Managed By	Assigned To	Data Source/ Reporting Organisation	How target set?
LPI WM3 (BV86)	Cost of household waste collection	£51.46	£54.50	£53.64	£55.25	£56.91	John Heap; Graham Jagger; Jane Pearson	Lawson Oddie	RVBC	Based on budget

LG Service Area: **Environment & Environmental Health**

PI Code	Short Name	2007/08 Value	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target	Managed By	Assigned To	Data Source/ Reporting Organisation	How target set?
LPI EH13(BV218a)	Abandoned vehicles - % investigated within 24 hrs	100.00%	100.00%	100.00%	100.00%	100.00%	Stewart Bailey; James Russell	James Russell	RVBC	James Russell on leave
LPI EH14(BV218b)	Abandoned Vehicles - % removed within 24 hours of required time	100.00%	100.00%	100.00%	100.00%	100.00%	Stewart Bailey; James Russell	James Russell	RVBC	James Russell on leave

LG Service Area: **Environmental Health**

PI Code	Short Name	2007/08 Value	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target	Managed By	Assigned To	Data Source/ Reporting Organisation	How target set?
LPI EH1	The percentage of food premises' inspections that should have been carried out that were carried out	100%	100%	100%	100%	100%	Stewart Bailey; James Russell	James Russell	RVBC	James Russell on leave
LPI EH2	The percentage of Health and Safety initial inspections that should have been carried out that were carried out	65%	100%	100%	100%	100%	Stewart Bailey; James Russell	James Russell	RVBC	James Russell on leave

PI Code	Short Name	2007/08 Value	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target	Managed By	Assigned To	Data Source/ Reporting Organisation	How target set?
LPI EH3	The percentage of food complaints responded to within 2 days	99%	100%	100%	100%	100%	Stewart Bailey; James Russell	James Russell	RVBC	James Russell on leave
LPI EH4	The percentage of health and safety complaints responded to within 2 days	94%	90%	90%	90%	90%	Stewart Bailey; James Russell	James Russell	RVBC	James Russell on leave
LPI EH5	The percentage of abandoned vehicles removed within 2 days	100%	100%	100%	100%	100%	Stewart Bailey; James Russell	James Russell	RVBC	James Russell on leave
LPI EH6	The percentage of air pollution complaints responded to within 2 days	89%	90%	90%	90%	90%	Stewart Bailey; James Russell	James Russell	RVBC	James Russell on leave
LPI EH7	The percentage of noise complaints responded to within 2 days	78%	90%	90%	90%	90%	Stewart Bailey; James Russell	James Russell	RVBC	James Russell on leave
LPI EH8	The percentage of pest control complaints responded to within 2 days	99%	90%	90%	90%	90%	Stewart Bailey; James Russell	James Russell	RVBC	James Russell on leave
LPI EH9	The percentage of requests for dog warden services responded to within 2 days	82%	90%	90%	90%	90%	Stewart Bailey; James Russell	James Russell	RVBC	James Russell on leave
LPI EH10	The percentage of infectious diseases reported that were responded to immediately	99%	100%	100%	100%	100%	Stewart Bailey; James Russell	James Russell	RVBC	James Russell on leave

LG Service Area: **Environmental Sustainability**

PI Code	Short Name	2007/08 Value	2007/08 Target	Annual 2008/09	LAA Targets 2008/09	Annual 2009/10	LAA Targets 2009/10	Annual 2010/11	LAA Targets 2010/11	Managed By	Assigned To	Data Source/ Reporting Organisation	Latest Note
NI 191	Residual household waste per household			582		551		414		John Heap; Graham Jagger	Peter McGeorge	RVBC	Based on prediction (using elements from the 1 st phase of roll out of three stream waste collection)
NI 192	Percentage of household waste sent for reuse, recycling and composting	26.33%		34.50%	41.00%	38.20%	42.00%	53.70%	43.00%	John Heap; Graham Jagger	Peter McGeorge	RVBC	Based on prediction (using elements from the 1 st phase of roll out of three stream waste collection)

LG Service Area: **Financial Services**

PI Code	Short Name	2007/08 Value	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target	Managed By	Assigned To	Data Source/ Reporting Organisation	How target set?
LPI FS1	% of draft audit reports issued in less than 10 days from completion of audit	93%	95%				Jane Pearson; Marshal Scott	Mick Ainscow	RVBC	
LPI FS2	% of Final audit reports issued within 25 days of completion of audit	100%	100%				Jane Pearson; Marshal Scott	Mick Ainscow	RVBC	
LPI FS3	Percentage of Audit Plan covered	95%	85%				Jane Pearson; Marshal Scott	Mick Ainscow	RVBC	
LPI FS4i	% of Audit recommendations accepted and implemented: high priority	100%	100%				Jane Pearson; Marshal Scott	Mick Ainscow	RVBC	
LPI FS4ii	% of Audit recommendations accepted and implemented: medium priority	100%	100%				Jane Pearson; Marshal Scott	Mick Ainscow	RVBC	
LPI FS4iii	% of Audit recommendations accepted and implemented: low priority	100%	100%				Jane Pearson; Marshal Scott	Mick Ainscow	RVBC	
LPI FS5	Number of Audit reports	4	4				Jane Pearson; Marshal Scott	Mick Ainscow	RVBC	
LPI FS6	Accrued interest to date from lending	£334,298.64	£320,000.00	£440,000.00	£440,000.00	£440,000.00	Jane Pearson; Marshal Scott	Rebecca Midgley	RVBC	Based on knowledge of previous performance and gauging changes in interest rates

LG Service Area: **Housing**

PI Code	Short Name	2007/08 Value	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target	Managed By	Assigned To	Data Source/ Reporting Organisation	How target set?
LPI HS1 (BV64)	No of private sector vacant dwellings that are returned into occupation or demolished	14	20	20	20	20	David Morris	Rachael Stott	RVBC	This is an ambitious and stretching target based on increasing Landlord Tenants Grants and encouraging HA's to make bids – successfully encouraged 8 per year recently
LPI HS5 (BV183b)	Length of stay in temporary accommodation (Hostel)	11.50	8.00	9.00	6.00	6.00	John Heap	Rachael Stott	RVBC	Ambitious and stretching but is based on the national message to reduce

PI Code	Short Name	2007/08 Value	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target	Managed By	Assigned To	Data Source/ Reporting Organisation	How target set?
LPI HS6 (BV213)	Preventing Homelessness - number of households where homelessness prevented	1	1	1	1	1	John Heap	Rachael Stott	RVBC	A key national measure. Prevention initiatives are achievable.

LG Service Area: **Housing Benefit and Council Tax Benefit**

PI Code	Short Name	2007/08 Value	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target	Managed By	Assigned To	Data Source/ Reporting Organisation	How target set?
LPI RB7 (BV76c)	Housing Benefits Security number of fraud investigations	54.96	60.00	35.00	60.00	60.00	Mark Edmondson; Marshal Scott	Dawn Slater	RVBC	Based on maintaining good performance, ensuring it is achievable whilst remaining realistic
LPI RB8 (BV76d)	Housing Benefits Security number of prosecutions & sanctions	5.66	5.50	3.00	4.00	4.87	Mark Edmondson; Marshal Scott	Dawn Slater	RVBC	Based on maintaining good performance, ensuring it is achievable whilst remaining realistic
LPI RB10(BV79b1)	Percentage of Recoverable Overpayments Recovered (HB) that are recovered during period	78.52%	75.00%	75.00%	76.00%	77.00%	Mark Edmondson; Marshal Scott	Dawn Slater	RVBC	Based on maintaining good performance, ensuring it is achievable whilst remaining realistic
LPI RB11(BV79b2)	HB overpayments recovered as % of the total amount of HB overpayment debt outstanding	44.74%	40.00%	40.00%	41.00%	42.00%	Mark Edmondson; Marshal Scott	Dawn Slater	RVBC	Based on maintaining good performance, ensuring it is achievable whilst remaining realistic
LPI RB12(BV79b3)	Percentage of Recoverable Overpayments Recovered (HB)	4.22%	3.00%	3.00%	3.00%	3.00%	Mark Edmondson; Marshal Scott	Dawn Slater	RVBC	Based on maintaining good performance, ensuring it is achievable whilst remaining realistic

LG Service Area: **Legal**

PI Code	Short Name	2007/08 Value	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target	Managed By	Assigned To	Data Source/ Reporting Organisation	How target set?
LPI LS1 (BV179)	Standard searches carried out in 10 working days	100.00%	98.00%	98.00%	98.50%	98.75%	Diane Rice; Marshal Scott	Marie Mercer	RVBC	Based on maintaining good performance, ensuring it is achievable whilst remaining realistic

LG Service Area: **Local Economy**

PI Code	Short Name	2007/08 Value	2007/08 Target	Annual 2008/09	LAA Targets 2008/09	Annual 2009/10	LAA Targets 2009/10	Annual 2010/11	LAA Targets 2010/11	Managed By	Assigned To	Data Source/ Reporting Organisation	Latest Note
NI 155	Number of affordable homes delivered (gross)	40		46	46	50	50	55	55	David Morris	Rachael Stott	RVBC	Targets based on schemes in the pipeline – landlord tenants grants, HA investment and lift of moratorium meading to potential of mixed schemes. Ambitious but based on improving performance.
NI 156	Number of households living in temporary accommodation	N/A					3		3	David Morris	Rachael Stott	RVBC	LAA targets
NI 186	Per capita reduction in CO2 emissions in the LA area	N/A							11.2			Defra publication of local CO2 emissions every Autumn	LAA targets
NI 188	Planning to Adapt to Climate Change	0			1					Stewart Bailey; Colin Hirst	Colin Hirst	RVBC	LAA targets

LG Service Area: **Planning**

PI Code	Short Name	2007/08 Value	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target	Managed By	Assigned To	Data Source/ Reporting Organisation	How target set?
LPI DBC1 (BV106)	New homes built on previously developed land	73.00%	60.00%	60.00%	60.00%		Stewart Bailey; Colin Hirst	Colin Hirst	RVBC	Based on maintaining good performance, ensuring it is achievable whilst remaining realistic
LPI DBC2 (BV204)	Planning appeals allowed	36.4%	31.0%	40.0%	40.0%	40.0%	Stewart Bailey; John Macholc	John Macholc	RVBC	Based on maintaining good performance, ensuring it is achievable whilst remaining realistic

LG Service Area: **Revenues and Benefits**

PI Code	Short Name	2007/08 Value	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target	Managed By	Assigned To	Data Source/ Reporting Organisation	How target set?
LPI RB1	CTAX direct debit take-up as a percentage of chargeable accounts	70.7%	70%	71%	71%	71%	Mark Edmondson; Marshal Scott	Mark Edmondson	RVBC	Increasing take-up year on year at an achievable rate
LPI RB2	CTAX Direct Debit take-up as a percentage of receipts	74%	73%	75%	75%	75%	Mark Edmondson; Marshal Scott	Mark Edmondson	RVBC	Maintain top quartile performance. This is realistic and achievable.
LPI RB3	NNDR Direct Debit take-up as a percentage of total properties	55.9%	52%	50%	50%	50%	Mark Edmondson; Marshal Scott	Mark Edmondson	RVBC	Target requires review
LPI RB4	NNDR Direct Debit take-up as a percentage of receipts	51.6%	50%	50%	50%	50%	Mark Edmondson; Marshal Scott	Mark Edmondson	RVBC	Target requires review

LG Service Area: **Stronger Communities**

PI Code	Short Name	2007/08 Value	2007/08 Target	Annual 2008/09	LAA Targets 2008/09	Annual 2009/10	LAA Targets 2009/10	Annual 2010/11	LAA Targets 2010/11	Managed By	Assigned To	Data Source/ Reporting Organisation	Latest Note
NI 1	% of people who believe people from different backgrounds get on well together in their local area			78.5%		79%		79.5%		Jeff Fenton; David Morris	Michelle Haworth	To be collected through the LA run Place Survey (Sept. 08)	SCS target
NI 6	Participation in regular volunteering	15%			16%		17%?		18%	Jeff Fenton; David Morris	Michelle Haworth	To be collected through the LA run Place Survey (Sept. 08)	LAA Target
NI 8	Adult participation in sport and active recreation	24.3%			24.5%		24.8%		25.0%			The Active People Survey will be undertaken by Sport England. Reporting will be coordinated by DCMS	LAA Target

LG Service Area: **Waste Management**

PI Code	Short Name	2007/08 Value	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target	Managed By	Assigned To	Data Source/ Reporting Organisation	How target set?
LPI SD9 (BV89)	Satisfaction with cleanliness of streets	77% (2006/07 value)			80%		John Heap; Graham Jagger	Michelle Haworth	RVBC – To be collected in the future through Citizen Panel Surveys (08/08)	Based on improvement of 2006/07 value – but understanding that the national trend is a decline in this PI 2010/11 targets will be set following this years survey
LPI SD10 (BV90a)	Satisfaction with household waste collection	80% (2006/07 value)		85%			John Heap; Graham Jagger	Michelle Haworth	To be collected through the LA run Place Survey (Sept. 08)	Based on improvement of 2006/07 value – but understanding that the national trend is a decline in this PI 2010/11 targets will be set following this years survey
LPI SD11 (BV90b)	Satisfaction with waste recycling	76% (2006/07 value)		80%			John Heap; Graham Jagger	Michelle Haworth	To be collected through the LA run Place Survey (Sept. 08)	Based on improvement of 2006/07 value – but understanding that the national trend is a decline in this PI 2010/11 targets will be set following this years survey
LPI WM1	Number of reported missed collections per 100,000 population	26	25	24	23	22	John Heap; Graham Jagger	Rebecca Midgley	RVBC	Based on maintaining and improving on good performance, ensuring it is achievable whilst remaining realistic
LPI WM2	Percentage of missed collections put right in 24 hrs	90%	100%	100%	100%	100%	John Heap; Graham Jagger	Rebecca Midgley	RVBC	Based on maintaining and improving on good performance, ensuring it is achievable whilst remaining realistic

	Not been set
	Not required due to timings of surveys

Please note we are not required to set targets for new NI's