

# Performance Indicator Comparison Exercise for 2007/2008 BVPI's

TQ            Top Quartile                            BA            Below Average  
 AA            Above Average                                BQ            Bottom Quartile  
 A              Average    #              Information not available

## Community Safety & Well Being

| PI Code & Short Name                                     | 2007/08      |              | Quartile Position | Rural Comparator position | Lancashire Position | Managed By                     | Assigned To       | Note    |
|--|--------------|--------------|-------------------|---------------------------|---------------------|--------------------------------|-------------------|---------|
|  | Value        | Target       |                   |                           |                     |                                |                   |         |
| <b>LPI CD8 (BV225) Actions Against Domestic Violence</b> | <b>54.5%</b> | <b>63.6%</b> | <b>#</b>          | <b>70.4 BA</b>            | <b>64.3 BA</b>      | <b>John Heap; Chris Hughes</b> | <b>Bill Alker</b> |         |
| BV126 Domestic burglaries per 1,000 households           | 4.8          | 6.4          | AA                | 5.3 AA                    | 7.3 AA              |                                |                   | Deleted |
| BV127a Violent Crime per 1,000 Population                | 7.0          | 5.4          | TQ                | 9.3 AA                    | 15.5 AA             |                                |                   | Deleted |
| BV127b Robberies per 1,000 Population                    | .1           | .2           | TQ                | 0.2 AA                    | 0.5 AA              |                                |                   | Deleted |
| BV128 Vehicle crimes per 1,000 population                | 3.3          | 4.6          | TQ                | 5.8 AA                    | 7.6 AA              |                                |                   | Deleted |
| BV174 Racial Incidents Recorded                          | .00          | .00          | #                 | 1.0 AA                    | 2.7 AA              |                                |                   | Deleted |

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|  | Value   | Target |                   |                           |                     |            |             |         |
| BV175 Racial incidents resulting in further action   | .00%    | .00% # |                   | 87.5 #                    | 58.3 #              |            |             | Deleted |
| BV226a Advice & Guidance Services - total            | £63594  | £0 #   |                   | 74521.1 BA                | 108209.4 BA         |            |             | Deleted |
| BV226b Advice & Guidance Services - CLS Quality Mark | 82.60%  | .00% # |                   | 83.0 BA                   | 83.5 BA             |            |             | Deleted |
| BV226c Advice & Guidance Services: direct provision  | £37240  | £0 #   |                   | 249867.3 BA               | 298815.7 BA         |            |             | Deleted |

### Corporate Health

| PI Code & Short Name                                   | 2007/08 |        | Quartile Position | Rural Comparator position | Lancashire Position | Managed By                      | Assigned To    | Note   |
|--|---------|--------|-------------------|---------------------------|---------------------|---------------------------------|----------------|--|
|  | Value   | Target |                   |                           |                     |                                 |                |  |
| LPI CH10 (BV2a) Equality Standard for Local Government | 1       | 1 #    |                   | 1.56 BA                   | 2.08 BA             | David Morris;<br>Michelle Smith | Michelle Smith | Established Equalities Steering group following diagnostic assessment by Dialog consultant. Comprehensive Equality Policy approved by Committee in Nov 2007. Self assessment against the standard puts us at Level 1 |

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|--|---------|--------|-------------------|---------------------------|---------------------|------------------------------|-----------------|------|
|  | Value   | Target |                   |                           |                     |                              |                 |      |
| LPI CH11 (BV2b) Duty to Promote Race Equality              | 37%     | 47.36% | BQ                | 62.94 BA                  | 70.17 BA            | David Morris; Michelle Smith | Michelle Smith  |      |
| LPI CH13 (BV11a) Top 5% of Earners: Women                  | 25.00%  | 28.60% | BA                | 32.67 BA                  | 29.35 BA            | David Morris; Michelle Smith | Michelle Smith  |      |
| LPI CH14 (BV11b) Top 5% of Earners: Ethnic Minorities      | .00%    | .00%   | BQ                | 3.13 BA                   | 1.23 BA             | David Morris; Michelle Smith | Michelle Smith  |      |
| LPI CH15 (BV11c) Top 5% of Earners: with a disability      | 6.25%   | 6.25%  | AA                | 3.69 AA                   | 4.39 AA             | David Morris; Michelle Smith | Michelle Smith  |      |
| LPI CH16 (BV12) Working Days Lost Due to Sickness Absence  | 5.00    | 7.50   | TQ                | 9.02 AA                   | 9.69 AA             | David Morris; Michelle Smith | Karen Blackburn |      |
| LPI CH17 (BV14) Percentage of Early Retirements            | .00%    | .41%   | TQ                | 0.46 AA                   | 0.66 BA             | David Morris; Michelle Smith | Michelle Smith  |      |
| LPI CH18 (BV15) Percentage of Ill-health Retirements       | .37%    | .41%   | BA                | 0.14 BA                   | 0.32 AA             | David Morris; Michelle Smith | Michelle Smith  |      |
| LPI CH19 (BV16a) Percentage of Employees with a Disability | 3.77%   | 3.39%  | BA                | 4.32 BA                   | 5.16 BA             | David Morris; Michelle Smith | Michelle Smith  |      |

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|---|------------|----------------|-------------------|---------------------------|---------------------|---|-----------------------|---|
|   | Value      | Target         |                   |                           |                     |   |                       |   |
| LPI CH20 (BV16b)<br>Percentage of Economically Active People who have a Disability  | 12.62%     | 12.62% #       |                   | 11.84 AA                  | 15.61 BA            | David Morris;<br>Michelle Smith         | Michelle Smith        |   |
| <b>LPI CH21 (BV17a) Ethnic Minority representation in the workforce - employees</b> | <b>.4%</b> | <b>1.6% BQ</b> |                   | <b>1.46 BA</b>            | <b>3.03 BA</b>      | <b>David Morris;<br/>Michelle Smith</b> | <b>Michelle Smith</b> |   |
| LPI CH22 (BV156)<br>Buildings Accessible to People with a Disability                | 85.71%     | 77.80%#        |                   | 82.46 AA                  | 80.78 AA            | David Morris                            |                       | No-one reporting this PI since Housing Stock Transfer |
| LPI FS7 (BV8) % of invoices paid on time  | 95.49%     | 97.00%AA       |                   | 95.33 AA                  | 95.93 BA            | Jane Pearson;<br>Marshal Scott          | Lawson Oddie          |   |
| LPI RB5 (BV9) % of Council Tax collected  | 99.2%      | 98.5%TQ        |                   | 98.47 AA                  | 97.31 AA            | Mark Edmondson;<br>Marshal Scott        | Mark Edmondson        |   |
| LPI RB6 (BV10)<br>Percentage of Non-domestic Rates Collected                        | 99.4%      | 98.5% AA       |                   | 98.66 AA                  | 98.65 AA            | Mark Edmondson;<br>Marshal Scott        | Mark Edmondson        |   |

## Cultural & Related Services

| PI Code & Short Name   | 2007/08 |        | Quartile Position | Rural Comparator position | Lancashire Position | Managed By                 | Assigned To  | Note   |
|--|---------|--------|-------------------|---------------------------|---------------------|----------------------------|--------------|--|
|  | Value   | Target |                   |                           |                     |                            |              |  |
| LPI CD1 (BV170a) Visits to and Use of museums & galleries - All Visits       | 75      | 189BQ  |                   | 537.63 BA                 | 721.85 BA           | John Heap;<br>Chris Hughes | Diane Miller | Museum was closed on the 1st July 2007 to re-open on Easter 2009 |
| LPI CD2 (BV170b) Visits to and use of Museums & galleries - Visits in Person | 61      | 157BQ  |                   | 78.75 BA                  | 428.53 BA           | John Heap;<br>Chris Hughes | Diane Miller | Museum was closed on the 1st July 2007 to re-open on Easter 2009 |
| LPI CD3 (BV170c) Visits to and Use of Museums - School Groups                | 434     | 820BA  |                   | 476.63 BA                 | 1502.07 BA          | John Heap;<br>Chris Hughes | Diane Miller | Museum was closed on the 1st July 2007 to re-open on Easter 2009 |

## Environment & Environmental Health

| PI Code & Short Name   | 2007/08 |         | Quartile Position | Rural Comparator position | Lancashire Position | Managed By                       | Assigned To   | Note |
|--|---------|---------|-------------------|---------------------------|---------------------|----------------------------------|---------------|------|
|  | Value   | Target  |                   |                           |                     |                                  |               |      |
| LPI EH13(BV218a) Abandoned vehicles - % investigated within 24 hrs | 100.00% | 100.00% | TQ                | 91.3 AA                   | 77.9 AA             | Stewart Bailey;<br>James Russell | James Russell |      |

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|--|---------------|---------------|-------------------|---------------------------|---------------------|----------------------------------|---------------|----------------|
|  | Value         | Target        |                   |                           |                     |                                  |               |                |
| LPI EH14(BV218b) Abandoned Vehicles - % removed within 24 hours of required time               | 100.00%       | 100.00%       | TQ                | 82.4 AA                   | 77.9 AA             | Stewart Bailey;<br>James Russell | James Russell |                |
| BV216a Identifying Contaminated Land   | 0             | 2 #           |                   | 1435.9 #                  | 952.8 #             |                                  |               |                |
| <b>BV216b Information on contaminated land</b>   | <b>0%</b>     | <b>1%</b>     | <b>BQ</b>         | <b>7.9 BA</b>             | <b>3.5 BA</b>       |                                  |               |                |
| <b>BV217 Pollution Control Improvements Completed On-time</b>                                  | <b>91%</b>    | <b>100%</b>   | <b>BQ</b>         | <b>92.1 BA</b>            | <b>82.8 AA</b>      |                                  |               |                |
| <b>BV166 Checklist of enforcement best practice for environmental health/trading standards</b> | <b>90.00%</b> | <b>90.00%</b> | <b>BQ</b>         | <b>92.9 BA</b>            | <b>93.2 BA</b>      |                                  |               | <b>Deleted</b> |

|                |
|----------------|
| <b>Housing</b> |
|----------------|

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|--|---------|--------|-------------------|---------------------------|---------------------|--------------|---------------|------|
|  | Value   | Target |                   |                           |                     |              |               |      |
| BV184b Non-decent local authority dwellings (change) |         | .0% #  |                   | #                         | #                   | David Morris | Rachael Stott |      |

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|---|---------|-----------|-------------------|---------------------------|---------------------|--------------|---------------|---|
|   | Value   | Target    |                   |                           |                     |              |               |   |
| LPI HS1 (BV64)<br>No of private sector vacant dwellings that are returned into occupation or demolished | 14      | 20 BA     |                   | 17.19 BA                  | 69.97 BA            | David Morris | Rachael Stott |   |
| LPI HS5 (BV183b)<br>Length of stay in temporary accommodation (Hostel)                                  | 11.50   | 8.00 BA   |                   | 8.88 BA                   | 3.55 BA             | David Morris | Rachael Stott |   |
| LPI HS6 (BV213)<br>Preventing Homelessness - number of households where homelessness prevented          | 1       | 15 BQ     |                   | 7.75 BA                   | 2.50 BA             | David Morris | Rachael Stott | 07/08 Target set incorrectly – should be per 1000 population. |
| BV63 Energy Efficiency of Housing Stock   | 68      | 68 BA     |                   | 68.08 A                   | 69.67 BA            |              |               | Deleted   |
| BV66a Rent Collection and Arrears Recovery: % collected   | 98.39%  | 99.00% AA |                   | 95.39 AA                  | 98.55 BA            |              |               | Deleted   |
| BV66b Rent collection and arrears recovery: arrears   | 4.50%   | 2.70% AA  |                   | 3.90 BA                   | 3.95 BA             |              |               | Deleted   |

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|--|---------------|---------------|-------------------|---------------------------|---------------------|------------|-------------|----------------|
|  | Value         | Target        |                   |                           |                     |            |             |                |
| <b>BV66c Rent Collection and Arrears Recovery: Notices Seeking Possession.</b> | <b>29.13%</b> | <b>40.00%</b> | <b>BA</b>         | <b>19.09 BA</b>           | <b>44.70 AA</b>     |            |             | <b>Deleted</b> |
| BV66d Rent Collection and Arrears Recovery: evictions                          | .00%          | .00%          | TQ                | 0.20 A                    | 0.24 A              |            |             | Deleted        |
| BV202 Number of people sleeping rough  | 0             | 0             | TQ                | 0.50 AA                   | 0.67 AA             |            |             |                |
| BV212 Average time taken to re-let local authority housing.                    | 22            | 15            | TQ                | 40.17 AA                  | 31.33 AA            |            |             | Deleted        |

### Housing Benefit and Council Tax Benefit

| PI Code & Short Name  | 2007/08     |              | Quartile Position | Rural Comparator position | Lancashire Position | Managed By                           | Assigned To        | Note |
|---|-------------|--------------|-------------------|---------------------------|---------------------|--------------------------------------|--------------------|------|
|   | Value       | Target       |                   |                           |                     |                                      |                    |      |
| LPI RB7 (BV76c) Housing Benefits Security number of fraud investigations                | 54.96       | 60.00#       |                   | 43.12 AA                  | 41.54 AA            | Mark Edmondson; Marshal Scott        | Dawn Slater        |      |
| <b>LPI RB8 (BV76d) Housing Benefits Security number of prosecutions &amp; sanctions</b> | <b>5.66</b> | <b>5.50#</b> |                   | <b>6.65 BA</b>            | <b>7.68 BA</b>      | <b>Mark Edmondson; Marshal Scott</b> | <b>Dawn Slater</b> |      |



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|--|---------|--------|-------------------|---------------------------|---------------------|----------------------------------|-------------|------|
|  | Value   | Target |                   |                           |                     |                                  |             |      |
| LPI RB10(BV79b1)<br>Percentage of Recoverable Overpayments Recovered (HB) that are recovered during period | 78.52%  | 75.00% | AA                | 73.63 AA                  | 78.28 AA            | Mark Edmondson;<br>Marshal Scott | Dawn Slater |      |
| LPI RB11(BV79b2)<br>HB overpayments recovered as % of the total amount of HB overpayment debt outstanding  | 44.74%  | 40.00% | TQ                | 32.50 AA                  | 31.51 AA            | Mark Edmondson;<br>Marshal Scott | Dawn Slater |      |
| LPI RB12(BV79b3)<br>Percentage of Recoverable Overpayments Recovered (HB)                                  | 4.22%   | 3.00%  | #                 | 3.59 AA                   | 6.66 BA             | Mark Edmondson;<br>Marshal Scott | Dawn Slater |      |
| LPI RB13(BV78a)<br>Speed of processing - new HB/CTB claims   | 22.5    | 25.0   | #                 | #                         | #                   | Mark Edmondson;<br>Marshal Scott | Dawn Slater |      |
| LPI RB9 (BV79a)<br>Accuracy of processing - HB/CTB claims  | 99.73%  | 98.00% | TQ                | 98.34 AA                  | 98.25 AA            |                                  |             |      |

## Local Economy and Environmental Sustainability

| PI Code & Short Name   | 2007/08       |               | Quartile Position | Rural Comparator position | Lancashire Position | Managed By                              | Assigned To           | Note |
|--|---------------|---------------|-------------------|---------------------------|---------------------|---|-----------------------|------|
|  | Value         | Target        |                   |                           |                     |   |                       |      |
| NI 157a (BV109a)<br>Processing of planning applications: Major applications            | 88.33%        | 60.00%        | TQ                | 75.49 AA                  | 69.85 AA            | Stewart Bailey;<br>John Macholc         | John Macholc          |      |
| <b>NI 157b (BV109b)<br/>Processing of planning applications: Minor applications</b>    | <b>73.66%</b> | <b>65.00%</b> | <b>BA</b>         | <b>76.43 BA</b>           | <b>78.82 BA</b>     | <b>Stewart Bailey;<br/>John Macholc</b> | <b>John Macholc</b>   |      |
| <b>NI 157c (BV109c)<br/>Processing of planning applications: Other applications</b>    | <b>84.96%</b> | <b>80.00%</b> | <b>BA</b>         | <b>86.52 BA</b>           | <b>87.36 BA</b>     | <b>Stewart Bailey;<br/>John Macholc</b> | <b>John Macholc</b>   |      |
| NI 158 (BV184a)<br>% non-decent council homes  |               | 0%#           |                   | #                         | #                   |   | Rachael Stott         |      |
| <b>NI 196 (BV199d)<br/>Improved street and environmental cleanliness – fly tipping</b> | <b>2</b>      | <b>2AA</b>    |                   | <b>2.63 BA</b>            | <b>2.17 BA</b>      | <b>John Heap;<br/>Graham Jagger</b>     | <b>Peter McGeorge</b> |      |

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|--|---------|--------|-------------------|---------------------------|---------------------|------------|-------------|--------------------|
|  | Value   | Target |                   |                           |                     |            |             |                    |
| BV199a Local street and environmental cleanliness - Litter and Detritus  | 13.9%   | 18.0%  | BQ                | 8.34 BA                   | 9.62 BA             |            |             | Replaced by NI 195 |
| BV199b Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Graffiti    | 4.0%    | 4.0%   | BQ                | 1.25 BA                   | 3.17 BA             |            |             | Replaced by NI 195 |
| BV199c Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Fly-posting | 5.0%    | 8.0%   | BQ                | 0.63 BA                   | 0.58 BA             |            |             | Replaced by NI 195 |

### Planning

| PI Code & Short Name  | 2007/08 |        | Quartile Position | Rural Comparator position | Lancashire Position | Managed By                     | Assigned To | Note |
|---|---------|--------|-------------------|---------------------------|---------------------|--------------------------------|-------------|------|
|   | Value   | Target |                   |                           |                     |                                |             |      |
| LPI DBC1 (BV106) New homes built on previously developed land | 73.00%  | 60.00% | BA                | 67.70 AA                  | 75.57 BA            | Stewart Bailey;<br>Colin Hirst | Colin Hirst |      |

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|---|---------|-----------|-------------------|---------------------------|---------------------|---------------------------------|--------------|---------|
|   | Value   | Target    |                   |                           |                     |                                 |              |         |
| <b>LPI DBC2 (BV204) Planning appeals allowed</b>                                    | 36.4%   | 31.0%     | BA                | 29.54 BA                  | 69.85 AA            | Stewart Bailey;<br>John Macholc | John Macholc |         |
| BV200a Plan-making: Local Development Scheme submitted?                             | Yes     | Yes #     |                   | A                         | A                   |                                 |              | Deleted |
| BV200b Plan-making: Milestones Met?   | No      | Yes #     |                   | A                         | BA                  |                                 |              | Deleted |
| <b>BV205 Quality of Planning Service checklist</b>                                  | 55.5%   | 55.5%     | BQ                | 90.28 BA                  | 89.25 BA            |                                 |              | Deleted |
| BV219a Preserving the Special Character of Conservation Areas: Number               | 21      | 21 #      |                   | #                         | #                   |                                 |              | Deleted |
| BV219b Preserving the Special Character of Conservation Areas: Character Appraisals | 100.00% | 100.00% # |                   | 43.06 AA                  | 42.62 AA            |                                 |              | Deleted |

### Waste Management & Cleanliness

| PI Code & Short Name                              | 2007/08 |        | Quartile Position | Rural Comparator position | Lancashire Position | Managed By                                   | Assigned To  | Note |
|---|---------|--------|-------------------|---------------------------|---------------------|--|--------------|------|
|   | Value   | Target |                   |                           |                     |  |              |      |
| LPI WM3 (BV86) Cost of household waste collection | £51.46  | £54.50 | BA                | 52.26 AA                  | 47.70 BA            | John Heap;<br>Graham Jagger;<br>Jane Pearson | Lawson Oddie |      |

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|---|---------|---------|-------------------|---------------------------|---------------------|------------|-------------|--------------------|
|   | Value   | Target  |                   |                           |                     |            |             |                    |
| <b>BV82a(i) % of Household Waste Recycled</b>                     | 15.94%  | 14.38%  | BQ                | 20.83 BA                  | 21.57 BA            |            |             | Replaced by NI 192 |
| <b>BV82a(ii) Tonnes of Household Waste Recycled</b>               | 3505.56 | 3275.80 | BQ                | 5911.25 AA                | 7916.37 BA          |            |             | Deleted            |
| <b>BV82b(i) % of Household Waste Composted</b>                    | 10.25%  | 10.53%  | BA                | 17.61 BA                  | 15.39 BA            |            |             | Replaced by NI 192 |
| <b>BV82b(ii) Tonnes of household waste composted</b>              | 2247.82 | 2400.00 | BA                | 5411.86 BA                | 5997.88 BA          |            |             | Deleted            |
| BV84a Household waste collected per head, in kilos                | 378.0   | 396.0   | AA                | 416.46 AA                 | 381.08 AA           |            |             | Replaced by NI 191 |
| BV84b Household Waste Collection (% change in kilograms per head) | -5.59%  | -1.00%  | TQ                | -2.73 AA                  | -1.43 AA            |            |             | Deleted            |
| <b>BV91a Kerbside Collection of Recyclables (one recyclable)</b>  | 97.0%   | 96.0%   | BQ                | 97.66 BA                  | 97.96 BA            |            |             | Deleted            |
| BV91b Kerbside collection of recyclables (two recyclables)        | 82.3%   | 83.0%   | BQ                | 94.04 AA                  | 97.96 BA            |            |             | Deleted            |