

RIBBLE VALLEY BOROUGH COUNCIL REPORT TO COMMUNITY SERVICES COMMITTEE

Agenda Item No.

meeting date: TUESDAY 18TH MAY 2010
title: SERVICE PLAN – STREET SCENE SERVICES
submitted by: JOHN C HEAP - DIRECTOR OF COMMUNITY SERVICES
principal author: GRAHAM M JAGGER – STREET SCENE MANAGER

1. PURPOSE

1.1 To consider the Street Scene Services Plan for 2010/11.

1.2 Relevance to the Council's Ambitions and Priorities:

- Achieving our Corporate Strategic Objectives:
 - Ribble Valley aims to be a well-managed Council providing efficient services based on identified customer needs.
- Council Ambitions:
 - This key service plan sets out how the Street Scene Service will contribute to fulfilling the Council's statutory duties and protect and enhance the existing environmental quality of our area.
- Community Objective:
 - To reduce the levels and perceptions of crime and disorder;
 - To improve the outcomes for children and young people;
 - To contribute to minimising the impact of Global Warming;
 - To provide a high quality environment;
 - To conserve our countryside, the natural beauty of the area and enhance our built environment.
- Council Priorities for 2010/11:
 - None.

2. BACKGROUND

2.1 Each year a service plan is prepared for the major service areas of the Councils business which sets out how the services will be delivered during that year. The service plan aims to meet the ambitions and objectives of the Council and set out how staff and financial resources are to be used to best effect.

3. ISSUES

3.1 The Street Scene Service is a significant element of the Councils overall business made up of a variety of service areas some of which are statutory services some of which are discretionary but still front line high profile services important to the residents of the Borough.

3.2 In view of the financial difficulties faced by the Council in the coming years it is important that Service Plans are focussed on delivering the ambitions and objectives

of the Council in the most efficient and effective way and as such it is proposed that an action coming out of this plan is to prepare options appraisals relating to specific core services for this Committee to consider in order that key decisions can be made in the lead up to preparing the 2011/12 budget.

4. RISK ASSESSMENTS

4.1 The approval of this report may have the following implications.

Resources

- The Service Plan is based on the current staffing and financial resources available in the 2010/11 capital and revenue budget.

Technical, Environmental and Legal

- None

Political

- None

Reputation

- The Service Plan is intended to ensure that the Council demonstrates it is well-managed and providing efficient services based on identified customer needs. The services in this plan are key services provided to the community and as such have an effect on the reputation of the Council.

5. RECOMMENDED THAT COMMITTEE

5.1 Approve the Street Scene Services Service Plan for 2010/11.

JOHN C HEAP
DIRECTOR OF COMMUNITY SERVICES

Background Papers - None

For further information please contact Graham Jagger on 01200 414523.