## RIBBLE VALLEY BOROUGH COUNCIL REPORT TO PLANNING AND DEVELOPMENT COMMITTEE

Agenda Item No 8

meeting date: 16 OCTOBER 2014

title: 2013/2014 YEAR-END PERFORMANCE INFORMATION

submitted by: DIRECTOR OF RESOURCES

principal author: MICHELLE HAWORTH

## 1 PURPOSE

1.1 This is the year-end report of 2013/2014 that details performance against our local performance indicators.

- 1.2 Regular performance monitoring is essential to ensure that the Council is delivering effectively against its agreed priorities, both in terms of the national agenda and local needs.
- 1.3 Relevance to the Council's ambitions and priorities:

Community Objectives –
 Monitoring our performance ensures that we are both
 Corporate Priorities –
 providing excellent services for our community as well

Corporate Priorities – providing excellent services for our community as well as
 Other Considerations – meeting corporate priorities.

## 2 BACKGROUND

- 2.1 Performance Indicators are an important driver of improvement and allow authorities, their auditors, inspectors, elected members and service users to judge how well services are performing.
- 2.2 A rationale has been sought for maintaining each indicator with it either being used to monitor service performance or to monitor the delivery of a local priority.
- 2.3 The report comprises the following information:
  - The outturn figures for all local performance indicators relevant to this committee, reported by for each of the quarters of 2013/14. Some notes have been provided to explain significant variances either between the outturn and the target or between 2013/2014 data and 2012/2013 data. A significant variance is greater than 15% (or 10% for cost PIs).
  - Performance information is also provided for previous years for comparison purposes (where available) and the trend in performance is shown.
  - Targets for service performance for the year 2013/2014 are provided and a 'traffic light' system is used to show variances of actual performance against the target as follows:
     Red: Service performance significantly below target (i.e. less than 75% of target performance), Amber: Performance slightly below target (i.e. between 75% and 99% of target), Green: Target met/exceeded.
  - Targets have been provided for members to scrutinise for the following three years. A
    target setting rationale was sought from each Head of Service.
- 2.4 These tables are provided to allow members to ascertain how well services are being delivered against our local priorities and objectives, as listed in the Corporate Strategy.
- 2.5 Analysis shows that of the 6 indicators that can be compared to target:

- 33.3% (2) of PIs met target (green)
- 33.3% (2) of PIs close to target (amber)
- 33.3% (2) of PIs missed target (red)
- 2.6 Analysis shows that of the 24 indicators where performance trend can be compared over the years:
  - 58.3% (14) of PIs improved
  - 4.2% (1) of PIs stayed the same
  - 37.5% (9) of PIs worsened
- 2.7 Where possible audited and checked data has been included in the report. However, some data may be corrected following work of Internal Audit and before the final publication of the indicators on the Council's website. In addition, some of the outturn performance information has not been collected/not yet available before this report was produced.
- 2.8 Indicators can be categorised as 'data only' if they are not suitable for monitoring against targets these are marked as so in the report.
- 3 GENERAL COMMENTS ON PERFORMANCE AND TARGETS
- 3.1 In respect of PIs for Development Control, John Macholc, Head of Planning Services, has provided the following information regarding performance and targets:
  - PI PL1 (BV106) New homes built on previously developed land The lack of brownfield sites and pressure for new housing leads to a significant need to develop greenfield sites.
  - PI PL2 (BV204) Planning appeals allowed –There has been a slight increase in the
    percentage of appeals allowed partly due to the increase in the number of appeals
    received. Also in relation to major housing schemes there would seem to be a pressure
    from Central Government to allow appeals on the basis of economic growth unless there
    are clear reasons to resist.
  - PI PL14b (N157b) Processing of planning applications: Minor applications and PI PL14c (N157c) Processing of planning applications: Other applications The explanation for the delay in determination of applications has been the need to prioritise work on major applications which has resulted in a reduction in resources available to determine other applications.
- 4 RISK ASSESSMENT
- 4.1 The approval of this report may have the following implications
  - Resources None
  - Technical, Environmental and Legal None
  - Political None
  - Reputation It is important that correct information is available to facilitate decisionmaking.
  - Equality & Diversity None

- 5 CONCLUSION
- 5.1 Consider the 2013/2014 performance information provided relating to this committee.

PRINCIPAL POLICY AND PERFORMANCE OFFICER

**DIRECTOR OF RESOURCES** 

PD18-14/MH/AC 1 October 2014

**BACKGROUND PAPERS: None** 

For further information please ask for Michelle Haworth, extension 4421

| PI       | Status    | Long Term Trends |               |  |  |  |  |
|----------|-----------|------------------|---------------|--|--|--|--|
|          | Alert     | 1                | Improving     |  |  |  |  |
| _        | Warning   | -                | No Change     |  |  |  |  |
| <b>②</b> | ок        | •                | Getting Worse |  |  |  |  |
| ?        | Unknown   |                  |               |  |  |  |  |
| <b>-</b> | Data Only |                  |               |  |  |  |  |

| PI Code           | Short Name   | 2012/13 | 2013/14 |        | 2014/15 | 014/15 2015/16 |        | Current     | Trend           |   |   |
|-------------------|--|---------|---------|--------|---------|----------------|--------|-------------|-----------------|---|---|
|                   |  | Value   | Value   | Target |         |                | Target | Performance | year on<br>year | Target setting rationale  | Objective   |
| PI PL1<br>(BV106) | New homes built on previously developed land               | 81.00%  | 57.00%  | 85.00% | 20.00%  | 20.00%         | 20.00% |             | •               | Due to the lack of available brownfield sites and pressure for new housing it leads to significant need to develop green field sites.       | To conserve our countryside, the natural beauty of the area and enhance our built environment |
| PI PL2<br>(BV204) | Planning appeals allowed                                   | 33.5%   | 29.3%   | 23.0%  | 23.0%   | 23.0%          | 23.0%  |             | <b>a</b>        | The need for an up to date local plan is important in defending planning appeals and without such a policy it may prove difficult to defend | To conserve our countryside, the natural beauty of the area and enhance our built environment |
| PI PL2a           | Planning appeals received - householder appeal             | 9       | 7       |        |         |                |        |             | <b></b>         | Not required.   |   |
| PI PL2b           | Planning appeals received - written representation         | 31      | 9       |        |         |                |        |             | 1               | Not required.   |   |
| PI PL2c           | Planning appeals received - Inquiry                        | 4       | 2       |        |         |                |        |             | 1               | Not required.   |   |
| PI PL2d           | Planning appeals received - Hearings                       | 2       | 1       |        |         |                |        | <b>~</b>    | 1               | Not required.   |   |
| PI PL2e           | Planning appeals<br>determined - Householder<br>appeal     | 12      | 6       |        |         |                |        |             | <b></b>         | Not required.   |   |
| PI PL2f           | Planning appeals<br>determined - written<br>representation | 19      | 15      |        |         |                |        | <b>2</b>    | <b></b>         | Not required.   |   |

| PI Code             | Short Name  | 2012/13 | 2012/13 2013/14 |        | 2014/15 2015/16 |        | 2016/17 | Current     | Trend           |  |   |
|---------------------|---|---------|-----------------|--------|-----------------|--------|---------|-------------|-----------------|--|---|
|                     |   | Value   | Value           | Target | Target          | Target | Target  | Performance | year on<br>year | Target setting rationale   | Objective   |
| PI PL2g             | Planning appeals determined - Inquiry                                   | 1       | 3               |        |                 |        |         | <b>2</b> /  | <b>-</b>        | Not required.  |   |
| PI PL2h             | Planning appeals<br>determined - Hearings                               | 2       | 2               |        |                 |        |         |             | -               | Not required.  |   |
| PI PL3              | Applications refused by committee but recommended for approval          | 5       | 0               |        |                 |        |         | <u></u>     | <b></b>         | Not required.  | To conserve our countryside, the natural beauty of the area and enhance our built environment |
| PI PL4              | Applications approved by committee but officers recommended for refusal | 4       | 3               |        |                 |        |         | <u> </u>    | <b></b>         | Not required.  | To conserve our countryside, the natural beauty of the area and enhance our built environment |
| PI PL5<br>(BV188)   | % of planning decisions delegated to officers                           | 89.75%  | 91.3%           |        |                 |        |         | <u></u>     | <b></b>         | Not required.  | To conserve our countryside, the natural beauty of the area and enhance our built environment |
| PI PL10             | Number of new homes granted planning permission                         | 777     | 1,024           |        |                 |        |         | <u></u>     | <b></b>         | Not required.  | To conserve our countryside, the natural beauty of the area and enhance our built environment |
| PI PL11             | Number of new homes constructed   | 172     | 183             | 90     | 280             | 280    | 280     | <b>②</b>    | <b></b>         | Set at 280 to reflect the annulated figure of the Core Strategy  | To conserve our countryside, the natural beauty of the area and enhance our built environment |
| PI PL14a<br>(N157a) | Processing of planning<br>applications: Major<br>applications           | 34.96%  | 43.75%          | 35.00% | 35.00%          | 35.00% | 35.00%  | <b>②</b>    | <b></b>         | Due to need for section 106 on all<br>major proposals and the increase in<br>numbers it is unlikely to be possible<br>to meet a higher target                              | To conserve our countryside, the natural beauty of the area and enhance our built environment |
| PI PL14b<br>(N157b) | Processing of planning applications: Minor applications                 | 54.15%  | 49.95%          | 62.00% | 62.00%          | 62.00% | 62.00%  | _           | •               | Due to high level of applications and the contentious nature many applications are determined at committee which makes it difficult to determine within the 8 week period. | To conserve our countryside, the natural beauty of the area and enhance our built environment |

| PI Code             | Short Name  | 2012/13 2013/14 |        | 4      | 2014/15 | 2015/16 | 2016/17 | Current     | Trend           |   |   |
|---------------------|---|-----------------|--------|--------|---------|---------|---------|-------------|-----------------|---|---|
|                     |   | Value           | Value  |        |         |         | Target  | Performance | year on<br>year | Target setting rationale                                | Objective   |
| PI PL14c<br>(N157c) | Processing of planning applications: Other applications                                       | 78.07%          | 67.20% | 80.00% | 80.00%  | 80.00%  | 80.00%  |             | •               | Re-organisation of staff to focus on minor applications | To conserve our countryside, the natural beauty of the area and enhance our built environment |
| PI PL14d            | Processing of planning applications: Number of applications received                          | 853             | 755    |        |         |         |         |             | •               | Not required.   |   |
| PI PL14e            | Processing of planning applications: Number of applications determined                        | 817             | 713    |        |         |         |         |             | •               | Not required.   |   |
| PI PL14f            | Processing of planning applications: Number of applications withdrawn                         | 53              | 59     |        |         |         |         |             | •               | Not required.   |   |
| PI PL14g            | Processing of planning applications: Number of applications determined under delegated powers | 718             | 651    |        |         |         |         |             | •               | Not required.   |   |
| PI PL14h            | Processing of planning applications: Number of applications approved                          | 634             | 584    |        |         |         |         |             | •               | Not required.   |   |
| PI PL14i            | Processing of planning applications: Number of applications refused                           | 166             | 103    |        |         |         |         |             | •               | Not required.   |   |