

RIBBLE VALLEY BOROUGH COUNCIL REPORT TO HEALTH & HOUSING COMMITTEE

Agenda Item No.

meeting date: 23 OCTOBER 2014
title: EXTRA CARE PROVISION IN RIBBLE VALLEY
submitted by: CHIEF EXECUTIVE
principal author: RACHAEL STOTT, HOUSING STRATEGY OFFICER

1 PURPOSE

1.1 To inform Committee of the changes to the Extra Care housing schemes at St Anne's Court, Clitheroe and Pleasington Court, Longridge.

1.2 Relevance to the Council's ambitions and priorities

- Community Objectives – To meet the identified needs of households in the borough. To achieve a balanced housing market.
- Corporate Priorities – None.
- Other Considerations – None.

2 INFORMATION

2.1 The letter attached at Appendix 1 from Lancashire County Council informs the providers of domiciliary and support services that the contract will not be renewed from January 2015. This decision has been made after consultation with both landlords of St Anne's Court and Pleasington Court, which is St Vincent's Housing Association and Ribble Valley Homes. The decision not to renew the contract is in response to Lancashire County Council undertaking a remodelling of all Extra Care schemes across the county.

2.2 LCC are looking to develop an 'Extra Care Standard' that provides 24 hour core support with sleep-in service, with 7 hours of unplanned social care and personalised budgets to include domiciliary care.

2.3 To become a viable Extra Care scheme offering this standard of service, the scheme size would need to be a minimum of approximately 30 units.

2.4 LCC also requires St Vincent's Housing Association and Ribble Valley Homes to become CQC registered to be able to provide the care. This would mean all the units within both schemes would need to become Extra Care rather than a small proportion as currently exist.

2.5 There is also the question as to whether Pleasington Court is fit for purpose as an Extra Care scheme due to the access and the general building design.

3 ISSUES

3.1 For the residents in the scheme, this will mean they will have to purchase their care from the standard care providers that operate within the locality. We have been in discussion both with St Vincent's Housing Association and Ribble Valley Homes

managers and agreed to work together to look at the care providers locally to be able to advise them of the care options available. The ideal outcome would be that one care provider could be commissioned to enable the residents to get the best value for money from their personalised care budgets.

4 RISK ASSESSMENT

4.1 The approval of this report may have the following implications

- Resources – Loss of Extra Care units currently available in the borough.
- Technical, Environmental and Legal – The current residents will need assistance in ensuring that the domiciliary care provision continues through the purchase of an independent care provider.
- Political – Ribble Valley would be without any Extra Care provision in the short term. However the borough is actively supporting development of a true purpose built Extra Care scheme that will provide the 24 hours core support service. LCC also support the need for a purpose built scheme in Ribble Valley.
- Reputation – It is important that Ribble Valley seeks to deliver an Extra Care scheme to meet the housing needs of all the people in the borough.
- Equality & Diversity – No implications identified.

5 CONCLUSION

5.1 Accept the contents of this report.

RACHAEL STOTT
HOUSING STRATEGY OFFICER

MARSHAL SCOTT
CHIEF EXECUTIVE

For further information please ask for Rachael Stott, extension 4567.

REF: RS/231014/EL/HEALTH&HOUSING

Date: 15 September 2014

Dear Sir/Madam

Provision of Domiciliary Care and Support Services to Service Users at Extra Care Sheltered Housing Schemes

I am writing to inform you that the contracts for the provision of domiciliary Care and Support Services at eleven of the Extra Care Sheltered Housing Schemes are due to end in January 2015.

NORTH

Stanner Lodge
Croft/Naze Court
Torrentum Court
Beck View
Park Side Court

EAST

Hyndbrook House
Kirkhouse
Greenbrook (please note later date Spring 2015)
St Annes Court
Plessington Court

CENTRAL

Molyneux Court

This is to notify you that as a provider for one or more of these schemes, these contracts will not be extended and a procurement process will commence very shortly in early October 2014

For the future commissioning of care and support at the extra care schemes, the council has been consulting with a range of stakeholders on a proposed model of service. The proposed model will comprise a core service which includes:

- a wellbeing service – promotion of independence, healthy living and social inclusion through activity co-ordination and signposting/support to access community facilities
- unplanned care which is delivered in an emergency

Owing to the length of time which will be involved in undertaking more detailed public consultation and re-configuring services, the procurement of these contracts will be on a short term 12 month basis with a possible extension of up to a further 12 months. This will also enable future contracts to align with the introduction of the new home care framework later in 2015.

An invitation to tender will be issued via the Council's Oracle e-tendering system, available at :

<http://www.lancashire.gov.uk/corporate/web/?siteid=6864&pageid=41137&e=e>

Your Supplier Relationship Officer from the Council's Procurement Service will be in touch shortly to collate TUPE information

If you require further information please do not hesitate to contact me or your Locality Commissioning Manager for Central Paula Jones (paula.jones2@lancashire.gov.uk) and for North and East localities Sarah Clements (sarah.clements@lancashire.gov.uk)

Yours faithfully

Ann Smith
Area Commissioning Manager
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