DECISION

# RIBBLE VALLEY BOROUGH COUNCIL REPORT TO HEALTH & HOUSING COMMITTEE

Agenda Item No. 8

meeting date:THURSDAY, 1 SEPTEMBER 2016title:HEALTH AND SAFETY INTERVENTION PLAN 2016/2017submitted by:MARSHAL SCOTT - CHIEF EXECUTIVEprincipal author:HEATHER COAR - HEAD OF ENVIRONMENTAL HEALTH SERVICES

- 1 PURPOSE
- 1.1 To consider and approve the Ribble Valley Borough Council's Health and Safety Intervention Plan 2016/2017.
- 1.2 The Council's vision developed with the Ribble Valley Strategic Partnership states that we aim to ensure Ribble Valley will be "an area with an exceptional environment and quality of life for all; sustained by vital and vibrant market towns and villages acting as thriving service centres meeting the needs of residents, businesses and visitors".

This function of Environmental Health should be recognised as making an important contribution to the Council delivering this vision.

- 1.3 Relevance to the Council's ambitions and priorities
  - Community Objectives To promote and support health, environmental, economic and social well-being of people who live, work and visit the Ribble Valley.
  - Corporate Priorities To promote healthier environment and lifestyle.
  - Other Considerations This document meets the Health and Safety Executives enforcement framework and requirement to produce an annual service plan complying.

#### 2 BACKGROUND

2.1 In his report "Reclaiming health & safety for all: An independent review of health and safety legislation ", commissioned by the Minister for Employment, recommended that HSE be given a stronger role in directing Local Authority (LA) health & safety inspection and enforcement activity. This has resulted in significantly revised guidance being issued and set out in the 'National Local Authority Enforcement Code - Health & safety at Work for England, Scotland & Wales. Protecting people in the workplace and in society as a whole remains a key priority.

The focus and emphasis of health and safety enforcement regime being moved to a 'lighter touch approach' concentrating on Category 'A' high risk operations, identified national priorities, and on tackling serious breaches of the Legislation. Government reforms require HSE and Local Authorities to reduce numbers of routine inspections undertaken; to have greater targeting where proactive inspections continue; and to increase information to small businesses in a form that is both accessible and relevant to their needs. As such, this intervention plan has been prepared to meet this approach.

#### 3 ISSUES

- 3.1 Attached as an Appendix to this report is a recently completed annual Health and Safety Intervention Plan in relation to Ribble Valley Borough Council.
- 3.2 I am pleased to report again that we have received no complaints against the delivery of the service.
- 3.3 A copy of the Health and Safety Intervention Programme will also be placed on the Ribble Valley Borough Council website for reference purposes in the 'Environmental Health' section.
- 4 RISK ASSESSMENT
- 4.1 The approval of this report may have the following implications:
  - Resources Resources allocated to the Health and Safety role may change depending on workload within the Environmental Health Section.
  - Technical, Environmental and Legal There are no environmental or legal implications. Failure to provide this document contravenes Health and Safety Executive requirements. This is also an essential performance management and review document.
  - Political This document confirms the Council's intended service provision in relation to this important statutory function.
  - Reputation This document meets this Council's obligations in relation to producing an obligatory annual Health and Safety Service Plan in accordance with national framework.
  - Equality & Diversity N/A

#### 5 RECOMMENDED THAT COMMITTEE

- 5.1 Approve the Ribble Valley Borough Council Health and Safety Intervention Plan 2016/17 for implementation in the current financial year.
- 5.2 Note the performance in relation to 2015-16 which was affected by the larger than normal food safety inspection target for that year.

HEATHER COAR HEAD OF ENVIRONMENTAL HEALTH SERVICES

MARSHAL SCOTT CHIEF EXECUTIVE

For further information please ask for Heather Coar, extension 4466.

BACKGROUND PAPERS

Local Authority Circular (LAC 67/2 (rev 5)





# RIBBLE VALLEY BOROUGH COUNCIL

# CHIEF EXECUTIVES DEPARTMENT

# **ENVIRONMENTAL HEALTH SECTION**

# HEALTH & SAFETY INTERVENTION PLAN 2016/17

July 2016

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1.0	Service Aims and Obje	ectives	
1.1	Aims and Objectives	Departmental Aims	<ul> <li>To respond promptly and courteously.</li> <li>Be accessible, open and fair.</li> <li>Provide quality services.</li> </ul>
		Service Objectives	• Ensure the health, safety and welfare of people at work and also to protect society from such activities through the proportionate enforcement of legislation, the provision of advice to members of the community and training and information to operators of local businesses and their employees, and to:
			<ul> <li>To move to a lighter touch approach concentrating on higher risk businesses, tackling serious breaches of the regulations and to carry out an annual programme of 'higher risk' health and safety interventions in accordance with Local Authority Circular (LAC 67/2 (rev 5) is guidance under Section 18 Health and Safety at Work etc Act 1974 and the National Local Authority Enforcement code.</li> <li>Investigate notified accidents reported under Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 2013(RIDDOR) in accordance with HSE guidance;</li> <li>To investigate complaints within service target response times (2 working days) contained within the Council's Environmental Health Plan and to take appropriate action in accordance with the Council's Health and Safety Enforcement Policy, HSE and HELA Guidance;</li> <li>To give due consideration to act as "lead authority" to any businesses originating within the borough of Ribble Valley and to undertake lead authority enquiries referred by other agencies;</li> <li>Undertake the annual inspection programme with targeted promotional advice and educational initiatives, together with providing information and advice on health and safety to businesses. In particular, to encourage effective management structures and policy are in place by businesses to embrace the culture of health and safety to manage risk and to increase information to small businesses in a form that is both accessible and relevant to their needs</li> </ul>

The Council's Vision

1.2

# BH

Council's vision shared with the Ribble Valley Strategic Partnership states that: "Ribble Valley will be an area with an exceptional environment and quality of life for all; sustained by vital and vibrant market towns and villages acting as thriving service centres meeting the needs of residents, business and visitors."

The Council's overarching corporate priority is 'to ensure a well-managed Council providing efficient services based on identified customer needs'.

Environmental Health activity is driven by 3 of the 4 Council's ambitions, namely:

- To ensure a well-managed Council, providing efficient services based on identified customer needs'.
- To help make peoples lives safer and healthier;
- To protect and enhance the existing environmental quality of our area.

From these ambitions, the Council's Corporate Strategy has identified a number of objectives to be delivered through the Council's supporting Action Plan.

There are also other corporate documents that influence service delivery including the Sustainable Community Strategy, the Community Safety Plan, Data Quality Policy, Equality Framework for Local Govt., Customer Care Policy, Consultation Strategy and Citizens Charter.

Along with these key corporate documents, it is important that the services are delivered in a manner that provides satisfaction to the public. Therefore it is an integral element of all the services delivered that they are done so efficiently and effectively by appropriately qualified and experienced staff.

As a frontline Council service Environmental Health Services commit to treat all customers fairly, with respect and professionalism regardless of gender, race, nationality or ethnicity, age, religion or belief, disability or sexual orientation.

## **KEY OBJECTIVES AND POLICY STATEMENTS**

Links to Sustainable Community Strategy Corporate Perf & Imp.Plan

- To improve the health of people living and working in our area
  - " To help make people's lives safer and healthier"

**Service Committee Policies** 

#### Health & Housing Committee:

To protect and where possible improve the environment and the general public health of the community, by taking all reasonable measures available;

To ensure that all other eligible organisations and establishments comply with the relevant health and safety requirements.

- To encourage economic activity to increase business and employment opportunities
- To support the regeneration of Market Towns as sustainable service centres
- To support the priority outcomes of the Strategic Health Improvement Group within the Ribble Valley Local Strategic Partnership (LSP)
   To encourage the adoption of healthy lifestyles in the local community
- To seek continuous improvement
- To treat everyone equally and ensure access to services is available to all

#### Health Prevention Strategy:

To support through local activities, campaigns organised nationally by ROSPA.

To support through local activities, campaigns organised nationally by the Health & Safety Executive.

To support relevant safety issues outside of the home, eg firework safety.



Health & Safety Intervention Plan 2016/17

1.3 Links to annual 'Corporate Strategy'	The Council produces an annual Corporate Strategy.
	This strategy contains key summary service information, performance information and includes key actions for the forthcoming year. It is anticipated that this year's Corporate Strategy will not contain anything specific in relation to health & safety
1.3.1 Service development history	In his report " <i>Reclaiming health &amp; safety for all: An independent review of health and safety legislation</i> ", commissioned by the Minister for Employment, recommended that HSE be given a stronger role in directing Local Authority (LA) health & safety inspection and enforcement activity. This has resulted in significantly revised guidance being issued and set out in the 'National Local Authority Enforcement Code - Health & safety at Work for England, Scotland & Wales. Protecting people in the workplace and in society as a whole remains a key priority. The focus and emphasis of health and safety enforcement regime being moved to a 'lighter touch approach' concentrating on Category 'A' high risk operations, identified national priorities, and on tackling serious breaches of the Legislation. Government reforms require HSE and Local Authorities to reduce numbers of routine inspections undertaken; to have greater targeting where proactive inspections continue; and to increase information to small businesses in a form that is both accessible and relevant to their needs. As such, this intervention plan has been prepared to meet this new approach.
	prepared on an annual basis. The Health & Safety Intervention Plan will contribute to the corporate vision, values and objectives set out in the Council's Corporate Strategy and, will be a key contributor to the delivery of the Environmental Health
	and, will be a key contributor to the delivery of the Environmental Healt Service.

1

Background	
Profile of the Local Authority	Ribble Valley Borough is situated in North East Lancashire, and with an area of 226 sq miles is the largest geographical district in the County. The Borough Council is one of 12 District Councils, 1 County Council and 2 Unitary Authorities within the County of Lancashire. Within the Borough, some functions relating to health and safety are the responsibility of the Health & Safety Executive, eg inspections of large industrial complexes and most factories and agricultural activities.
	Over 70% of the Borough is in the 'Forest of Bowland' Area of Outstanding Natural Beauty, a clear reflection of the landscape quality of the area.
	The borough has a population of approx. 58,480 (2015), with Clitheroe, the main administrative centre having 14,765 inhabitants (2011). Clitheroe lies at the heart of the borough, whilst Longridge, the other main town, lies in the West. Longridge has a population of approximately 7,724 (2011). The remainder of the area is mainly rural with a number of villages ranging in size from large villages such as Whalley, Sabden and Chatburn through to small hamlets such as Great Mitton and Paythorne.
	The Borough has a mixed economy, with good employment opportunities and a consistently low rate of unemployment. Given the rural nature of the area it is not surprising that agriculture is a primary employer through the District. Large manufacturing activity is represented by several major national and multi-national companies, for example: British Aerospace, Hanson Cement, Johnson Matthey, Ultraframe and 3M.
	The Ribble Valley has excellent lines of communication, which open up the area to the rest of the country. The A59 trunk road, a main artery from the west coast through to the East, dissects the Borough, and links to the M6. Main line rail services are available from Preston, which is only 30 minutes from Clitheroe. In addition, Manchester Airport is only 60 minutes away from Clitheroe and provides links to over 200 destinations worldwide.
	POLITICAL MAKE-UP OF THE BOROUGH
	40 Local District Councillors 33 Parish Councils (and 7 Parish Meetings) 2 Town Councils 1 Member of Parliament
	-



### 2. SERVICE STRUCTURE





Political Arrangements		Health and Safety falls under the terms of reference of the Health & Housing Committee. The Health & Safety Intervention Plan will be reported to the Council's Health & Housing Committee for approval and adoption.			
Provision for Specialist Services		'Chemical' Analytical ServiceLancashire County Council Public Analyst plus specialist service providers as necessaryLegionella/MicrobiologicalFood Water and Environmental Microbiology ServicesExaminerPublic Health AdvicePublic Health AdviceNational Infectious Disease Centre and Public Health England CHP/DPH – Consultant in Communicable Disease Control/Director of Public Health, Public Health England.Enforcement Liaison OfficerHealth & Safety Executive, Cocupational MedicalAdviceContact through Health & Safety Executive)L A Sector EnforcementHealth & Safety Executive/Local Authority Enforcement LiaisonGuidanceCommittee (HELA)Accident Prevention AdviceRoyal Society for the Prevention of Accidents (ROSPA)			
2.3 The Scope of the Environmental Health Section's Health & Safety Service As a District Council, this Authority is responsible for health and safety enforcement in more warehouses, catering premises, residential care homes and places of worship as prescribes Safety (Enforcing Authority) Regulations 1998. Health and safety enforcement in heavy industrial premises, mines, factories, agriculture authority operated premises is the responsibility of the Health & Safety Executive. Within the Chief Executives Department the Environmental Health Section also delivers to the safety of the Health Section also delivers to the safety enforcement in the safety enforcement in the safety enforcement in the Safety Executive.		As a District Council, this Authority is responsible for health and safety enforcement in most offices, shops, warehouses, catering premises, residential care homes and places of worship as prescribed by the Health & Safety (Enforcing Authority) Regulations 1998. Health and safety enforcement in heavy industrial premises, mines, factories, agricultural activities and local			
		<ul> <li>Food Safety</li> <li>Housing standards</li> <li>Local Authority Air Pollution Control (LAAPC/IPPC)</li> <li>Air Quality Review</li> <li>Nuisance Complaints</li> <li>Management of Clitheroe Market</li> <li>Emergency Planning</li> <li>Clitheroe Cemetery</li> <li>Infectious Disease</li> <li>Pest Control &amp; Dog Warden Services</li> <li>Health Education</li> <li>Animal Welfare Licensing</li> <li>Building Control</li> <li>Smokefree Workplace</li> </ul>			



2.4	Service Delivery Points	Environmental Health Section	☞ (01200) 425111		
		Chief Executives Dept.	(switchboard)	Out of Hours:	
		Council Offices, Church Walk	(01200) 414464 (direct)	Emergency Service	
		CLITHEROE	Fax: (01200) 414487	available by	
		Lancashire	Web Site: www.ribblevalley.gov.uk	contacting	
		BB7 2RA	5.0	01200 444448	
		Email	Opening Hours:		
		environmental.health@ribblevalley.gov.uk	08.45 – 17.00 Monday – Friday		
2.5	Demands on the Environmental Health Section	There are ongoing significant demands on the environmental health service in relation to the issues of			
		In relation to health and safety, the area conta catering premises. Catering and wholesale/re are predominantly small to medium sized estal	etail are the dominant sectors within this		
		The borough has a relatively normal cross-s number of residential care homes, garden cen courses which, by their nature, are relatively h	tres, industrial unit warehousing, 'large' or		
2.6	<b>Enforcement Policies</b>	Corporate adoption of the Enforcement Concor	rdat – 2000		
		Health & Safety Enforcement Policy	(Revised January 2011)		
		Environmental Health General Enforcement Po	licy (Revised June 2005)		



3.0 3.1	Service Delivery Health & Safety Premises Inspections	It is Ribble Valley Borough Council's policy to carry out interventions at all premises which are identified as 'high risk'. The work carried out will aim to promote the new HSE strategy "Helping Britain Work Well". In line with recent Government reform and HSE guidance, the Council is asked to move away from undertaking a formal annual inspection programme as set previously and to adopt a 'lighter touch' approach concentrating on 'higher risk' businesses identified in the annually published list of national priorities, and on tackling serious breaches of the rules. As such, interventions will be limited to High risk activities, those subject to justified complaint, where an accident has occurred or where significant risk factors are identified locally in line with the general Hampton principle of 'no inspection of a premises on health and safety grounds
		only, should be undertaken without good reason'. Interventions in the form of proactive inspections and/or advisory campaigns will be undertaken where resources allow, in line with HSE 'National Priorities' focusing on Legionella Infection, explosion caused by LPG, control of E.coli/cryptosporidium at farm visitors centres or similar, fatalities & injuries resulting from being struck by a vehicle, fatalities & injuries resulting from falls from height/amputation or crushing, industrial diseases (cancer/deafness/respiratory diseases), crowd control & injuries/fatalities to public, carbon monoxide poisoning, violence at work.
		Please see appendix 1 for the 2016-17 local and national initiatives.
3.3	Lead Authority Principle	Ribble Valley Borough Council subscribes to the current Health & Safety Executive/Local Authority Enforcement Liaison Committee (HELA), Lead Authority Principal (LAP). The Authority has not been approached by or is aware of any local company likely to be within the remit of Lead Authority Partnership Scheme (LAPS) currently entered into a formal agreement with any local company.
3.4	Advice to Business	The Authority has a policy of offering advice to any business which has trading premises within our area unless the trader has a Home Authority arrangement with another Local Authority.
3.5	Accident/Dangerous Occurrence Investigation	The general policy of Ribble Valley Borough Council is to assess and investigate 'as appropriate' reportable accidents and dangerous occurrences as a matter of urgency but at least within 2 working days. This area of work has increased significantly and involves considerable investigative work and remains at approximately 41 per year. Over the last several years there have been two investigations into fatalities, and an accident which resulted in the paralysis of a horse rider at a local riding school. These can be complexed and time consuming especially where evidence is required in the Coroners Court.



3.6	Liaison with other Organisations	The Authority participates in the following liaison groups related to health and safety issues in order to ensure that enforcement action taken within the Borough of Ribble Valley is consistent with those of neighbouring local authorities:
		Environmental Health Lancashire (EHL) – Health & Safety Officer Sub-Group (HASOG)
3.7	Health & Safety Promotion	The Authority will seek to be involved in the following promotional/training activities in relation to health, safety and welfare at work:
		Training Courses: EH Lancs/ Health and Safety Officer Group initiatives Foundation Health & Safety Courses – referred to Lancashire County Council Education Service/Local Colleges
3.8	Health & Safety Training for Officers	The general aim is to provide adequate relevant officer training to achieve and maintain required officer competence levels, this will be achieved within an allowance of 20 hours per Officer each year to attend ad-hoc training seminars. Specific additional training is provided to address needs identified within the Officer annual appraisal system and Regulator Development Needs Assessments (RDNA), subject to course availability and within available resources.
3.9	Staffing Allocation	The approximate resources which will be designated for the delivery of the Health and safety aspect of this service is 0.95 FTE
		In line with Committees previous agreement, Food Safety will continue to be given overall priority. In the event of the need to redeploy resources in the event of a serious accident investigation/fatality, Members will be duly informed.



4.0	Analysis of	of Present Position						
4.1	-	Set out below is the standard SWOT analysis of the Environ	mental Health & Safety service:					
		Strengths	<u>Weaknesses</u>					
		Well developed strategies and policies for the	Consistently under achieved to meet 'food					
		service in line with national guidance.	premises' inspection targets					
		Inspection procedure modified to be topic	History of insufficient resources (always fire					
		based in line with recent HELA guidance.	fighting)					
		Service well aligned with corporate	Proactive work at risk in event of public health     amorgonous resettive work domands					
		<ul><li>strategy/policy.</li><li>Well established performance monitoring</li></ul>	<ul><li>emergency reactive work demands.</li><li>Potential remuneration problem in event of</li></ul>					
		<ul> <li>well established performance monitoring procedures.</li> </ul>	vacancies.					
		<ul> <li>Experienced and dedicated staff.</li> </ul>	<ul> <li>Lower priority of health &amp; safety enforcement.</li> </ul>					
		<ul> <li>Low staff turnover.</li> </ul>	<ul> <li>Increasing complexity of regulation and</li> </ul>					
		Clear commitment to quality service delivery.	enforcement requirements to specialise to					
			achieve competency.					
			Diminishing pool of officers nationally.					
		<u>Opportunities</u>	Threats					
		<ul> <li>Multi-skilled public health professionals.</li> </ul>	Increasing complexity of issues – greater need					
			for research/documented procedures.					
			Health and safety service audit by HSE (LAU)					
			for consistent under achievement of annual					
			performance targets based on 'risk					
			assessment'.					
			<ul> <li>Increased information gathering and recording – increasing inspection costs.</li> </ul>					
			<ul> <li>Projected shortage of EHO's entering</li> </ul>					
			profession.					
			<ul> <li>Pressures to Public Health Network to</li> </ul>					
			concentrate resources on health care service					
			delivery rather than prevention partnerships.					
			Increasing duties and demands in relation to					
			food safety, licensing, industrial air pollution					
			regulation, clean environment and animal					
			welfare.					



5.0	Quality Systems	It is our policy to carry out all areas of health and safety service delivery in accordance with our Health & Safety documented procedures.
6.0	Review	
6.1	Review Against the Service Plan	The service performance indicators will be reviewed quarterly and reported to members. The review will link into the annual budgetary process and the review of any Performance Plans. Performance monitored monthly and quarterly by management review of progress.
6.2	Annual Performance	In 2015-16:-
		38 health and safety visits were made.
		• 39 service requests were recorded of which 34 of 39 (86%) were actioned within the target response time of 2 working days in accordance with the Environmental Health Plan.
		<ul> <li>41`Notified Accidents 'at work' were received all of which (100%) were reviewed and where appropriate investigated.</li> </ul>
		<ul> <li>Considerable involvement was required with a number of outdoor events including the Royal Lancashire show within the Borough.</li> </ul>
		A complexed fatality investigation at a Moto cross event at Ribchester
6.3	Complaints against service delivery	<ul> <li>In the year 2015/16 there has been no complaints received about the health and safety enforcement activity.</li> </ul>

### Appendix 1. Health and Safety Regulation Team National and Local Initiatives 2016/17

Hazards	High Risk Sectors	High Risk Activities	Justification for Initiative	Notes and enforcement expectation	Lead officer	Estimated Number of Premises and Timescale when project to run
E.coli/Cryptosporidium infection especially in children	Interventions at open farms/animal visitor attractions	Awareness of E coli/Crypto promoted & control measures implemented in these establishments or attractions.	Godstone Farm Outbreak in 2009. List of activities/sectors suitable for targeting proactive inspection	Guidance and training material for inspectors produced. Enforcement strategy agreed.	Eamonn Roberts	< 5 All year
Fatalities/injuries resulting from being struck by vehicles,	High volume Warehousing/Distribution	Awareness generally of workplace transport/	List of activities/sectors suitable for targeting proactive inspection	Guidance and training material for inspectors produced. Topic Inspection Packs available. Enforcement strategy agreed.	Eamonn Roberts	Approx 10 premises
Fatalities/injuries resulting falls from height/amputation and crushing injuries	Industrial retail/wholesale premises eg. Steel stockholders, builders/timber merchants	Work at height/cutting machinery/lifting equipment hazards & control measures implemented in these types of premises. (Including FLT's)	List of activities/sectors suitable for targeting proactive inspection	Guidance and training material for inspectors produced. Topic Inspection Packs available. Enforcement strategy agreed.		Approx 5 premises



## Health & Safety Intervention Plan 2016/17

Hazards	High Risk Sectors	High Risk Activities	Justification for Initiative	Notes and enforcement expectation	Lead Officer	Estimated Number of Premises and Timescale when project to run
Industrial Diseases (Occupational deafness/cancer/respiratory diseases)	Industrial retail/wholesale premises eg. Steel stockholders, builders/timber merchants/	Noise (steel stockholders) use of loose flour (in- store/craft bakeries) Exposure to respirable crystalline silica (outlets cutting/shaping their own stone)	List of activities/sectors suitable for targeting proactive inspection	Guidance and training material for inspectors produced. Topic Inspection Packs available.	Eamonn Roberts	Approx 18 premises All year
Falls from Height	High volume Warehousing/Distribution	Awareness of working at height raised & control measures implemented in this type of premises.	List of activities/sectors suitable for targeting proactive inspection	Guidance and training material for inspectors produced. Topic Inspection Packs available.	Eamonn Roberts	Approx 10 premises All year
Crowd control and injuries fatalities to the public	Large scale public gatherings eg cultural events, sports, festivals and live music	Lack of suitable planning, management and monitoring of the risks arising from crowd movement and behaviour as they arrive, leave and move around a venue	List of activities/sectors suitable for targeting proactive inspection	Raised awareness for operators of such events Event organisers not complying will face formal action	Julie Whitwell	Approx 7 premises All year
Carbon Monoxide poisoning	Commercial catering premises eg charcoal ovens and grills using solid fuel cooking equipment	Awareness of risks and suitable ventilation and use of safe appliances	List of activities/sectors suitable for targeting proactive inspection	Raised awareness regarding CO Businesses not complying will face formal action	Eamonn Roberts/ Louise Hilton	Approx 10 All year



## Health & Safety Intervention Plan 2016/17

Hazards	High Risk Sectors	High Risk Activities	Justification for Initiative	Notes and enforcement expectation	Lead Officer	Estimated Number of Premises and Timescale when project to run
Work related violence and aggression	Premises with vulnerable working conditions (lone/night working/cash handling e.g. betting shops/off- licences/hospitality) and where intelligence indicates that risks are not being effectively managed.	Media interest in WRV. TU initiatives keep issue high on political agenda. Relevant to PCC strategic plans.	List of activities/sectors suitable for targeting proactive inspection	Raise awareness of WRV toolkit. Follow up work including formal enforcement where appropriate. Target: retail, hospitality, high street.	Eamonn Roberts	Approx 100 premises All year