

# RIBBLE VALLEY BOROUGH COUNCIL REPORT TO COMMUNITY SERVICES COMMITTEE

---

Agenda Item No.

meeting date: 14<sup>th</sup> MARCH 2017  
title: REFUSE COLLECTION STICKERS  
submitted by: JOHN HEAP – DIRECTOR OF COMMUNITY SERVICES  
principal author: ADRIAN HARPER – HEAD OF ENGINEERING SERVICES

## 1 PURPOSE

1.1 To inform members of proposals for notification of 2017/2018 collections

1.2 Relevance to the Council's ambitions and priorities:

- Community Objectives – To sustain a strong and prosperous Ribble Valley
- Corporate Priorities – To ensure best use of council resources in the provision of refuse collection.

## 2 BACKGROUND

2.1 Last year the collection calendars, which were previously issued to the Ribble Valley householders, were replaced by stickers. This to inform members of the problems last year and the proposals for this.

## 3 ISSUES

3.1 Last year the previously issued calendars were replaced by a sticker stuck to the burgundy bins and at Christmas the seasonal changes to the collections were made known to the public through the press and the council's website.

3.2 There were a small number of complaints made to officers. These were mainly asking about the decision to replace one green collection by an additional blue week over the Christmas period.

3.3 There have also been a number of calls from the public saying that they have never had a sticker on their bin.

## 4. CONCLUSION

4.1 As agreed at the last Community Services Committee this year there will again be a sticker placed on the burgundy bins. The sticker this year to incorporate the Christmas collection dates and be backed up with Press releases before Christmas.

4.2 Again there will be a blue recycling week provided instead of a green due to the extra bottles cans and plastic generated over the Christmas period. However, in addition to

identifying the change on the stickers, our printed and on-line publicity will highlight this extra collection of blue bins.

4.3 To combat the problem of some people having no stickers the following changes will be made:

- The refuse staff will be asked to take the stickers out for a number of weeks to reduce the chance of bins being missed when not presented for a week or two.
- A number of stickers will also be sent to Parish Councils with a view to distribution to those who have not received them.
- A press release after a couple of weeks alerting the public to the presence of the stickers and asking them to contact the council if they are yet to receive one.

ADRIAN HARPER  
HEAD OF ENGINEERING SERVICES

JOHN HEAP  
DIRECTOR OF COMMUNITY SERVICES

For further information please ask for Adrian Harper on 01200 414523

REF: Adrian Harper Community Services 14.03.2017