INFORMATION

RIBBLE VALLEY BOROUGH COUNCIL EPORT TO POLICY AND FINANCE COMMITTEE

Agenda Item No 17

meeting date: 20 NOVEMBER 2018

title: REVENUES AND BENEFITS GENERAL REPORT

submitted by: DIRECTOR OF RESOURCES

principal author: MARK EDMONDSON

1 PURPOSE

- 1.1 To inform committee of debts outstanding for business rates, council tax and sundry debtors. Also to update committee on benefits performance, including benefits processing times and overpayment recovery.
- 1.2 Relevance to the Council's ambitions and priorities:
 - Council Ambitions/Community Objectives/Corporate Priorities

Without the revenue collected from rates, council tax and sundry debtors we would be unable to meet the Council's ambitions, objectives and priorities.

- 2 NATIONAL NON-DOMESTIC RATES (NNDR)
- 2.1 The following is a collection statement to 7 November 2018:

	£000	£000	2018/19 %	2017/18 %
Balance Outstanding 1 April 2018		585		
NNDR amounts due	20,372			
Plus costs	3			
Transitional surcharge	207			
Write ons	13			
	20,595			
Less				
-Transitional relief	-407			
- Exemptions	-286			
-Charity, Rural, Community Amateur Sports Clubs Relief	-1,189			
- Small Business Rate Relief	-3,041			
-Revaluation 2017, Pub, SSB and Other reliefs	-112			
-Interest Due	0			
-Write Offs	-39			
	-5,074	15,521		
Total amount to recover		16,106		
Less cash received to 7 November 2018		-10,574	65.7	67.1
Amount Outstanding	ı	5,532	34.3	32.9

NB The figures included in the table include not only those charges for 2018/19 but also those relating to previous years, but we are required to report to the Ministry of Housing, Communities & Local Government (MHCLG) our in year collection rate. This figure is published and is used to compare our performance with other local authorities. On this measure our current in year collection rate at 31 October 2018 is 66.16% compared with 68.69% at 31 October 2017.

3 COUNCIL TAX

3.1 The following is a collection statement for Council Tax to 7 November 2018:

	£000	£000	2018/19 %	2017/18 %
Balance Outstanding 1 April 2018		948		
Council Tax amounts due	46,434			
Plus costs	71			
Transitional relief	2			
Write ons	2			
	46,509			
Less - Exemptions	-663			
- Discounts	-4,119			
- Disabled banding reduction	-54			
- Council Tax Benefit	2			
- Local Council Tax Support	-1,833			
- Write offs	-16			
	-6,683	39,826		
Total amount to recover		40,774		
Less cash received to 7 November 2018		-27,802	68.2	68.5
Amount Outstanding		12,972	31.8	31.5

NB The figures included in the table include not only those charges for 2018/19 but also those relating to previous years, but we are required to report our in year collection rate to the MHCLG. This figure is published by them and is used to compare our performance against other local authorities. On this measure our current in year collection rate at 31 October 2018 is 68.58% compared to 68.57% at 31 October 2017.

4 SUNDRY DEBTORS

4.1 A summary of the sundry debtors account at 8 November 2018 is:

	£000	£000
Amount Outstanding 1 April 2018		494
Invoices Raised	1,951	
Plus costs	1	
		1,952
Less write offs		0
Total amount to recover		2,446
Less cash received to 8 November 2018		1,767
Amount outstanding		679

Aged Debtors	000s	%
< 30 days	166	24
30 - 59 days	39	6
60 - 89 days	17	3
90 - 119 days	11	2
120 - 149 days	19	3
150+ days	427	63
	679	100

5 HOUSING BENEFIT AND COUNCIL TAX SUPPORT PERFORMANCE

- 5.1 The main indicator for Housing Benefit and Council Tax Support performance is known as Right Time. The benefit section also report on Local Performance Indicators that have been set within the department for benefit fraud and overpayments.
- 5.2 The Department for Work and Pensions does not require Local Authorities (LA's) to report on any other Performance Measures but encourages them to monitor their own performance locally.
- 5.3 We obviously consider it very important to monitor overpayment data.

Housing Benefit Right Time Indicator 2018/2019

The right time indicator measures the time taken to process HB/CTS new claims and change events; this includes changes in circumstances, interventions, fraud referrals and prints generated by the benefit department.

Target for year	Actual Performance 1 July 2018 – 30 September 2018	Average Performance
6.9 days	5.51 days	20 days per IRRV

New claims performance

Target for year	Actual Performance 1 July 2018 – 30 September 2018	Top grade 4 for all LA's 2007/08
20 days	15.05 days	Under 30 days

6 HOUSING BENEFIT OVERPAYMENTS

6.1 Overpayment means any amount paid as Housing Benefit when there was no entitlement under the regulations. Performance for the period 1 July 2018 - 30 September 2018:

Performance Measure	%
The amount of Housing Benefit (HB) overpayments recovered during the period being reported on as a percentage of HB overpayments deemed recoverable during that period.	104.23
The amount of Housing Benefit (HB) overpayments recovered during the period as a percentage of the total amount of HB overpayment debt outstanding at the start of the financial year plus amount of HB overpayments identified during the period.	18.83

Performance Measure	%
The amount of Housing Benefit (HB) overpayments written off during the period as a percentage of the total amount of HB overpayment debt outstanding at the start of the financial year, plus amount of HB overpayments identified during the period.	0.66

7 CONCLUSION

7.1 Note the continuing progress that we make in collecting these debts, and the performance of our Housing Benefit Section remains satisfactory.

HEAD OF REVENUES AND BENEFITS

DIRECTOR OF RESOURCES

PF60-18/ME/AC 5 November 2018

For further information please ask for Mark Edmondson.