

Quarterly Performance Indicators report

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PI Status	
	This PI is significantly below target.
	This PI is slightly below target.
	This PI is on target.
	This PI cannot be calculated.
	This PI is a data-only PI.

Long Term Trends	
	The value of this PI has improved in the long term.
	The value of this PI has worsened in the long term.
	The value of this PI has not changed in the long term.

LG Service Area: **Community Development**

PI Code	Description	Type	2006/07		Q1 2007/08		Current Performance	Trend	Expected Outcome	Expected Outcome Icon
			Value	Target	Value	Target				
LPI CH2	Number of corporate complaints received	Number	22		5					

LG Service Area: **Community Safety & Well Being**

PI Code	Description	Type	2006/07		Q1 2007/08		Current Performance	Trend	Expected Outcome	Expected Outcome Icon
			Value	Target	Value	Target				
BV127b	Robberies per year, per 1,000 population in the Local Authority area.	Number	0.1	0.1	0.5	0.0			Miss Target	

LG Service Area: **Corporate Health**

PI Code	Description	Type	2006/07		Q1 2007/08		Current Performance	Trend	Expected Outcome	Expected Outcome Icon
			Value	Target	Value	Target				
BV8	Percentage of invoices for commercial goods & services paid by the Authority within 30 days of receipt or within the agreed payment terms.	Percentage	95.91%	100.00%	96.34%	97.00%			Close to Target	

LG Service Area: **Cultural & Related Services**

PI Code	Description	Type	2006/07		Q1 2007/08		Current Performance	Trend	Expected Outcome	Expected Outcome Icon
			Value	Target	Value	Target				
BV170a	The number of visits to/usages of local authority funded or part-funded museums & galleries in the per 1,000 population	Number	181	250	46	48			Close to Target	

LG Service Area: **Development and Building Control**

PI Code	Description	Type	2006/07		Q1 2007/08		Current Performance	Trend	Expected Outcome	Expected Outcome Icon
			Value	Target	Value	Target				
LPI P1	The number of applications refused by committee but recommended for approval	Number	6	22	6	2.5			Miss Target	

LG Service Area: **Environment**

PI Code	Description	Type	2006/07		Q1 2007/08		Current Performance	Trend	Expected Outcome	Expected Outcome Icon
			Value	Target	Value	Target				
BV199b	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible	Percentage	5%	4%	6%	4%		↓	Close to Target	
BV199c	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible.	Percentage	8%	8%	10%	8%		↓	Close to Target	

LG Service Area: **Environmental Health**

PI Code	Description	Type	2006/07		Q1 2007/08		Current Performance	Trend	Expected Outcome	Expected Outcome Icon	Latest Notes
			Value	Target	Value	Target					
LPI EH1	The percentage of food premises' inspections that should have been carried out that were carried out	Percentage	100%	100%	24.3%	100%		↓	Close to Target		Food premises' inspections have been a lesser priority for the section due to the Smoke Free Workplace enforcement. Officer time has also been spent training the new Environmental Health officer. All inspections will be carried out however by the end of the year.

PI Code	Description	Type	2006/07		Q1 2007/08		Current Performance	Trend	Expected Outcome	Expected Outcome Icon	Latest Notes
			Value	Target	Value	Target					
LPI EH2	The percentage of Health and Safety initial inspections that should have been carried out that were carried out.	Percentage	24%	100%	83%	100%			Close to Target		

LG Service Area: Financial Services

PI Code	Description	Type	2006/07		Q1 2007/08		Current Performance	Trend	Expected Outcome	Expected Outcome Icon
			Value	Target	Value	Target				
LPI CH4	Amount of grant given	Money	£81,080.00	£84,780.00	£0.00	£22,110.00			Close to Target	
LPI CH6	Total value of council house sales made	Money	£410,266.00		£17,334.00					
LPI CH7	Total value of 'other' sales made	Money	£194,681.00		£0.00					
LPI CH8	Total value of surplus land sales made	Money	£0.00		£0.00					

LG Service Area: Housing

PI Code	Description	Type	2006/07		Q1 2007/08		Current Performance	Trend	Expected Outcome	Expected Outcome Icon	Latest Notes
			Value	Target	Value	Target					
BV212	Average time taken to re-let local authority housing.	Number	16	13	37	15			Miss Target		1 property empty for 43 weeks because of no demand for a bed-sit in Sabden.

PI Code	Description	Type	2006/07		Q1 2007/08		Current Performance	Trend	Expected Outcome	Expected Outcome Icon	Latest Notes
			Value	Target	Value	Target					
BV66a	Rent collected by the local authority as a proportion of rents owed on Housing Revenue Account (HRA) dwellings	Percentage	98.92%	99.00%	94.90%	99.0%		↓	Close to target		
BV66b	The number of local authority tenants with more than seven weeks of (gross) rent arrears as a percentage of the total number of council tenants.	Percentage	2.80%	3.0%	3.57%	2.70%		↓	Close to target		
LPI H1 (BV 69)	Rent loss from vacant dwellings as a percentage of the authority's rent roll	Percentage	1.98%	1.3%	1.68%	1.65%		↑	Close to target		
LPI H6	Homeless: Number of applications for assistance	Number	135	180	40						
LPI H7	Homeless: Number of applications accepted	Number	20	80	1						

LG Service Area: **Housing Benefit and Council Tax Benefit**

PI Code	Description	Type	2006/07		Q1 2007/08		Current Performance	Trend	Expected Outcome	Expected Outcome Icon	Latest Notes
			Value	Target	Value	Target					
BV79b(i)	The amount of Housing Benefit overpayments (HB) recovered during the period being reported on as a percentage of HB deemed recoverable over-payments during that period.	Percentage	81.68%	75.00%	65.44%	75.00%		↓	Close to target		
BV79b (iii)	Housing Benefit (HB) overpayments written off during the period as a percentage of the total amount of HB overpayment debt outstanding at the start of the period, plus amount of HB overpayments identified during the period	Percentage	9.23%	3.00%	2.25%	3.00%		↓	Miss Target		Q2 07/08 could exceed 3% due to a large debt of over £13K going to committee for approval

LG Service Area: **Planning**

PI Code	Description	Type	2006/07		Q1 2007/08		Current Performance	Trend	Expected Outcome	Expected Outcome Icon
			Value	Target	Value	Target				
BV204	The number of planning appeal decisions allowed against the authority's decision to refuse on planning applications, as a percentage of the total number of planning appeals against refusals of planning applications.	Percentage	41.0%	32.0%	50.0%	40.0%		↓	Close to Target	

LG Service Area: **Revenues and Benefits**

PI Code	Description	Type	2006/07		Q1 2007/08		Current Performance	Trend	Expected Outcome	Expected Outcome Icon
			Value	Target	Value	Target				
LPI C2	Council Tax Direct Debit take-up as a percentage of total receipts	Percentage	72.7%	72%	72.44%	73%		↓	Close to Target	
LPI C4	NDR Direct Debit take-up as a percentage of total receipts	Percentage	51%	47%	48.73%	50%		↓	Close to Target	

LG Service Area: **Street Scene - Waste**

PI Code	Description	Type	2006/07		Q1 2007/08		Current Performance	Trend	Expected Outcome	Expected Outcome Icon
			Value	Target	Value	Target				
LPI W4	The percentage of missed collections put right in 24 hours	Percentage	82%	100%	86%	100%		↑	Close to Target	