

### Direct Debit Mandate

COUNCIL TAX ACCOUNT REF:							
RIBBLE VALLEY BOROUGH COUNCIL Council Offices, Church Walk, Clitheroe, Lancashire BB7 2RA Tel: 01200 414448		For c	officia	I use	e only	/	

Contact Tel No:

### COUNCIL TAX MONTHLY PAYMENTS THROUGH BANK/BUILDING SOCIETY

#### MONTHLY PAYMENTS ARE PAYABLE ON THE LAST DAY OF EACH MONTH (OR THE NEXT WORKING DAY IF IT FALLS ON A WEEKEND OR BANK HOLIDAY) AND ONCE THE INSTRUCTION IS SET UP, AN AMENDED COUNCIL TAX BILL GIVING FULL DETAILS, WILL BE ISSUED TO YOU <u>BEFORE</u> THE FIRST DIRECT DEBIT IS DUE

#### The Direct Debit Guarantee

- This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.
- If the amounts to be paid or the payment dates change, you will normally be given 14 days notice by the organisation so that you have time to query the bill if necessary.
- If an error is made by the organisation or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to the organisation concerned.

## DIRECT

### HOW TO COMPLETE THE DIRECT DEBIT INSTRUCTION

- Put your name, address and council tax account reference in the space provided (above).
- > Enter the name and postal address of your Bank/Building Society.
- Enter the name(s) of the account holder(s).
- > Enter your Bank/Building Society account number.
- Enter your Branch sort code (if known).
- Read the instructions and sign the form, then return the whole form to Ribble Valley Borough Council.

# The simplest and safest way to pay is by Direct Debit HERE'S WHY

- You have a money back guarantee.
- You can forget queues, cheques and stamps.
- It's a lot safer than cash.

# PLEASE COMPLETE THE INSTRUCTION BELOW AND RETURN THE WHOLE OF THIS LETTER TO RIBBLE VALLEY BOROUGH COUNCIL

	Instruction to your Bank/Building Society to pay Direct Debits.	DIRECT						
Ple	ease complete parts 1-5 to instruct your branch to make payments directly fi	rom your account.						
Th	en return the form direct to: Ribble Valley Borough Council, Council Offices	s, Church Walk, CLITHEROE, Lancs BB7 2RA						
1	Please write the full postal address of your branch in the box below	Originator's Identification No: 9 4 0 7 2 6						
	To: The Manager	Originator's reference:						
	Bank/Building Society	5 Your instruction to the Bank/Building Society and signature(s)						
	Postcode	<ul> <li>I/We instruct you to pay Direct Debits from my/our account at the request of Ribble Valley Borough Council</li> </ul>						
		• The amounts are variable and may be debited on various dates.						
2	Name of account holder(s)	<ul> <li>I/We understand that Ribble Valley Borough Council may change the amounts and dates only after giving me/us prior notice.</li> </ul>						
3	Account Number:	<ul> <li>I/We will inform the Bank/Building Society in writing if I/We wish to cancel this instruction</li> </ul>						
4	Sort code (if known)	<ul> <li>I/We understand that if any Direct Debit is paid which breaks the terms of this instruction, the Bank/Building Society will make a refund.</li> </ul>						
	Banks/Building Societies may refuse to accept instructions to pay Direct Debits from some types of accounts.							
		Signature(s):						
		Date						
		CT/DIRECT DEBIT BANK BUILDING SOCIETY						