

Responding to FLOOD WARNINGS

BEFORE A FLOOD - ACT TODAY

- * Call Floodline 0345 988 1188 to confirm/register for the free flood warning service
- * Check the details of your insurance policy and add cover if necessary. The average cost of flood damage to homes is £30,000. Ensure it includes alternative accommodation in case your home becomes uninhabitable
- * Talk to your neighbours about how you could work together in the event of a future flood

UNDERSTAND THE FLOOD WARNING SYSTEM



**Flood Alert.
Flooding possible
Be prepared**

What to do

- * Monitor local news and flood forecasts.
- * Monitor water levels near you.
- * Be prepared to act on your flood plan.
- * Check on safety of pets and livestock.
- * Charge your mobile phone.
- * Prepare a flood kit of essential items.



**Flood Warning.
Flooding is expected
Immediate action required**

What to do

- * Move cars, pets, food, valuables and important documents to a safe place.
- * Get flood protection equipment in place.
- * Turn off gas, electricity and water supplies if safe to do so.
- * Prepare to evacuate your home.
- * Protect yourself, your family and help others.
- * Act on your flood plan.



**Severe Flood Warning
Act Now
Severe flooding is expected
Danger to life and property**

What to do

- * Collect things you need for evacuation.
- * Turn off gas, electricity and water supplies if safe to do so.
- * Stay in a safe place with means of escape.
- * Avoid electricity sources.
- * Avoid walking or driving through flood water.
- * In danger call 999 immediately.
- * Listen to and co-operate with emergency services.
- * Act on your flood plan.

**Warning no longer in force
No further flooding is expected.
Water levels will start to go down.**

What to do

- * Be careful, flood water may still be around for several days.
- * Keep listening to weather reports.
- * Only return to evacuated buildings if you are told it is safe.
- * Beware sharp objects and pollution in flood water.
- * If your property or belongings are damaged, contact your insurance company. Ask their advice before starting to clean up.

Keep alert to flood warnings in local and regional newspapers, on TV and local radio stations and on the Environment Agency website.

For more information on flooding
call Floodline on 0345 988 1188
or visit www.ribblevalley.gov.uk