



Ribble Valley  
Borough Council

[www.ribblevalley.gov.uk](http://www.ribblevalley.gov.uk)

# CLITHEROE MARKET TRADER CODE OF CONDUCT

## Code of Conduct Ownership

For any queries about this policy, please contact the plan owner.

|                   |                              |                                                                                      |              |
|-------------------|------------------------------|--------------------------------------------------------------------------------------|--------------|
| <b>Department</b> | Environmental Health/ Market |                                                                                      |              |
| <b>Owner</b>      | Mr Andrew Dent               | <a href="mailto:andrew.dent@ribblevalley.gov.uk">andrew.dent@ribblevalley.gov.uk</a> | 01200 414466 |
| <b>Committee</b>  | Health and Housing           |                                                                                      |              |

## Version control and review date

| Version | Date       | Reason for Publication | Approved by Committee / Date | Review Date                 |
|---------|------------|------------------------|------------------------------|-----------------------------|
| V1.0    | 30.10.2025 | New Code of Conduct    | Health and Housing Committee | Where any changes are made. |

## Equality implications

|                      | Action                                                 | Yes / No |
|----------------------|--------------------------------------------------------|----------|
|                      | An Equality Impact Assessment (EIA) has been completed | No       |
| <b>EIA Hyperlink</b> |                                                        |          |

## **Clitheroe Market – Trader Code of Conduct**

The purpose of this Code of Conduct is to protect and enhance the Market's reputation as a vibrant, attractive and safe environment for the public, traders, employees and council staff.

This Code applies to all market traders, licence holders and their employees.

Complaints about market trader conduct should be reported to the Market Officer on [clitheroemarket@ribblevalley.gov.uk](mailto:clitheroemarket@ribblevalley.gov.uk) / 01200 443012

### **Trader Conduct Expectations:**

1. Traders must treat all customers, other market traders, council representatives and visitors to the market with respect at all times.
2. Traders shall not act in a manner which is abusive or aggressive or which makes anyone feel uncomfortable to be on the market.  
  
Verbal abuse, bad language, physical aggression, shouting or intimidating behaviour will not be tolerated.
3. Discrimination or any form of intolerance based on age, race, gender, disability, marital status, maternity/pregnancy, religion/belief or sexual orientation will also not be tolerated.
4. Traders shall only occupy stalls, pitches and cabins that they have paid to use.
5. Traders shall not do anything that interferes with a display, stall, pitch, cabin of any other trader.